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Altona Complex Neighbourhood Consultative Group Report for April 2016 meeting

City West Water (CWW) has Trade Waste Agreements with three companies in the Altona Complex Neighbourhood Consultative Group (ACNCG): BASF, Dow and Qenos (Olefins & Resins). These agreements outline the conditions for discharging trade waste into City West Water's sewer system including the installation and maintenance of an appropriate onsite treatment system, customer sampling requirements and establishing appropriate charging.

The following is a summary of the current progress and issues relating to each customer.

BASF

BASF is currently meeting the requirements and conditions of its Trade Waste Agreement. No issues to report since last meeting

DOW

Dow is currently meeting the requirements and conditions of its Trade Waste Agreement. No issues to report since last meeting

QENOS (OLEFINS AND RESINS)

Qenos holds two agreements with CWW, one for the Olefins plant, the other for Resins.

Resins

Resins is currently meeting the requirements and conditions of its Trade Waste Agreement. No issues to report since last meeting

<u>Olefins</u>

Qenos Olefins requested an exemption for the periods 15/07/2015 - 22/07/2015, 08/08/2015 - 13/08/2015, 31/08/2015 - 5/09/2015, 6/10/2015 - 11/10/2015 & 21/10/2015 - 27/10/2015 from 38° C to 42° C to minimise potable water use for cooling during their furnace decoke activity.

City West Water allowed these exemptions for the period stated and for Qenos to provide, following the event, the potable water savings and temperature/flow charts during the period. Potable water savings were as follows:

- 0kL of water for period 26/11/2015 2/12/2015
- 783.650kL of water saved for period 21/12/2015 27/12/2015
- 10.06kL of water for period 4/02/2016 10/02/2016
- Savings for the period 4/04/2016 09/04/2016 are yet to be provided.

Qenos been identifying on-site analyser sulphide readings above the standard trade waste limit of 1mg/L limit as follows:

- 1 mg/L (15/12/2014),
- 1.5 mg/L (30/1/2016)
- 3 mg/L (6/2/2015).

Olefins is undertaking a technical assessment of the results. The customer has not been issued a formal non-compliance while it undertakes its investigations.