



# CHRONICLE

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## Councillor Sandra Wilson



June 2013  
Volume 24  
Number 1

As the new Chair of the ACNCG, I am pleased to be part of a group of people who are committed to raising and addressing environmental, health and safety issues that result from chemical industry presence in Hobsons Bay.

This committee has a long and strong history of consultation and discussion between residents, delegates of the companies, Council and the regulatory authorities - Worksafe, EPA and City West Water.

As the Hobsons Bay Councillor delegate, I will continue to encourage dialogue, endeavour to increase resident membership and make sure we have effective and efficient time use.

Openness, respect, accountability and trust are values I strive to uphold in everything I do, and I am certain these are the shared values of the ACNCG:

Openness from member company representatives on activities, improvements, failures

Respectful discussion, as well as interrogation by residents

Accountability through the presence of regulatory authorities providing independent reports

All of the above serve to build greater trust between residential and industrial neighbours co-existing in the unique environment of Hobsons Bay.

A focus on an improved communications strategy, including a new website, provides an opportunity for greater awareness raising about the Altona Complex and the work of the Neighbourhood Consultative Group. I'm looking forward to productive relationships continuing.

Regards  
Cr Sandra Wilson

## TO ALL RESIDENTS AN . . . INVITATION to ACNCG NEXT MEETING

THURSDAY JULY 11TH 2013 COMMENCING AT 5:30pm  
with a light tea at Civic Centre, Civic Parade Altona 3018

If you

- Have an interest in the activities of the Altona Chemical Complex
- Would like to understand more about the Complex operation.
- Have a concern about the Complex operations.

Then come along to the next meeting and

- Hear reports from the Companies about their performance and plans
- Get status updates from regulators about their liaison with the companies.
- Have an opportunity to ask questions

For further  
details refer to  
[www.acncg.info](http://www.acncg.info)

# Cogeneration Facility Launch



*The new Cogeneration facility at Qenos Altona was launched on Friday 24 May 2013*

*LtoR: Jonathan Clancy CEO Qenos, The Hon Nicholas Kotsiras, Minister for Energy & Resources and Michael Fraser CEO AGL inspect the new Cogeneration facility at Qenos.*

**A**t a ceremony attended by industry leaders, regulators, Qenos and AGL employees, the Minister for Energy & Resources, The Hon Nicholas Kotsiras officially opened the new AGL 21MW Cogeneration facility.

Qenos CEO Jonathan Clancy said "The replacement of one of the steam boilers with the cogeneration plant will result in a significant improvement of our energy efficiencies. It will also meet all of Qenos's electricity needs and generate a third of the steam required for our manufacturing processes at Altona."

*"It will also result in a reduction of approximately 100,000 tonnes of greenhouse gas emissions per year or the equivalent of taking 25,000 cars off Australian roads."*

Michael Fraser, AGL Managing Director and CEO, said "the facility was the largest investment in industrial or manufacturing co-generation in more than 10 years."

## Welcome Andrew Lake



Qenos would like to introduce Andrew Lake as the Qenos member of the ACNCG. Andrew took up the position as General Manager of Operations at Qenos in January 2013 from Iain Gilmore.

Andrew has extensive experience at Qenos and as the Olefins Operations manager has been a member of the Qenos Environment Monitoring Team (EMT) since 2008.

He is well equipped for this role through his experience in management of the environmental and community aspects of Qenos Olefins and his five years of community engagement in the EMT process.

The ACNCG would like to thank Iain Gilmore for his commitment and contribution to the ACNCG over the last five years.

## ACNCG & Environment Monitoring Team schedule for 2013

<b>ACNCG</b>	<b>Second Thursday of month</b>
<b>July 11th 2013:</b>	ACNCG at Altona Civic Centre – Agenda: Annual General Meeting
<b>Nov 14th 2013:</b>	ACNCG at BASF – Agenda: BASF, Dow and Qenos present a forward plan outlook.
<b>BASF EMT:</b>	<b>Third Thursday of month</b> 20th June, 17th October 2013
<b>Dow EMT:</b>	<b>Second Wednesday of month</b> 12th June, 9th October 2013
<b>Qenos EMT:</b>	<b>Second Thursday of month</b> 13th June, 12th September, 12th December 2013



**Q**enos launched its \$195m expansion project at an official ceremony held at the Qenos Altona site. The launch celebrated the substantial completion of the expansion at Altona, increasing production of high density polyethylene by 20 per cent and reinforcing our long term commitment to the Australian polyethylene market.

Victorian Premier The Hon Dr Denis Naphthine MP officially opened the new facilities at the Qenos Altona site. The opening was hosted by Qenos's shareholder, Mr. Robert Lu, President, China National Bluestar (Group) Co. Ltd, and attended by senior representatives from Qenos's stakeholders including international shareholders, customers, unions, government, suppliers, banks, community, regulators and employees.

This project expands and modernises Qenos's operations at Altona in Melbourne and is a great example of Australia and China working together. This Chinese investment in Australian manufacturing recognises Qenos's highly skilled workforce and the strong technical capability that exists in Australia.

Qenos supplies locally produced polyethylene to hundreds of Australian manufacturers - material that would otherwise be sourced from overseas on costly supply chains and long lead times.

Qenos Chief Executive Officer, Jonathan Clancy explains, "Qenos takes Australia's natural resources and adds enormous value through the conversion to world class polymers. This value is further increased by Australian manufacturers through the conversion into locally produced finished goods. This investment highlights the opportunity that exists in Australia to find innovative ways to add value to our abundance of natural resources."

"This investment positions Qenos for future growth and a stronger partnership with the Australian plastics industry. It provides a long term underpinning of Qenos's future which is great news for our employees and the broader community," Mr. Clancy said.

*"In addition, the investment also delivers significant environmental benefits from improved production efficiency, reducing both water and greenhouse gas intensities,"* Mr. Clancy said.

The investment was also supported through the assistance of the Victorian State Government.

"We are very pleased with the ongoing support from the Victorian Government which recognises the value of local highly trained and skilled manufacturing jobs at Qenos and the importance of its role throughout the local manufacturing supply chain."

The investment constitutes a strong endorsement of the Qenos business and the Australian industry by Qenos's shareholder, China National Bluestar (Group) Co. Ltd; a joint venture between China National Chemical Corporation ("ChemChina") and The Blackstone Group. ChemChina is a global Fortune 500 company with revenue exceeding US\$30 billion, and one of China's largest chemical companies.

This investment into Qenos facilities enables the company to maintain its leadership position as the largest production centre for plastics and petrochemicals in Australia.

## ACNCG My Experiences

By Kimberley Foss  
Community Member of ACNCG

**I** I have been a member of ACNCG since 2010. I have enjoyed my involvement at every level. I have had the honour of being a part of each individual company's Environmental Management Team meetings, enjoyed on site tours, participated in odour audits and had the privilege to be invited to Qenos SHE Awards.

As the great wise men have told us time and time again, knowledge is power. By understanding the lengths these businesses go to as to ensure their workers' and contractors' safety and to minimise the impact their business operation has on the environment, has given me great peace of mind and impressed me on so many levels.

I often used to drive up Kororoit Creek Road concerned and curious about these businesses, but by being involved at the fore front of community involvement I now have a great understanding of who my neighbours are and their great advances and achievements.

The Altona Chemical Complex is great for Altona as it employs local people and boosts the local economy. These businesses keep Australian manufacturing alive and should be celebrated as a vital part of Altona.

If you have any concerns or enquiries, I encourage you to come and join us at the next ACNCG meeting and work together with these businesses to create a bright Altona for future generations.

## ACNCG Members

### RESIDENTS/COMMUNITY

Percy Fernandez	9391 1383
Judy Hindle OAM Deputy Chair	9395 8565
Paul Cassar	9391 0223
Ivan Board	9749 3808
Valerie Gemmel	8307 8764
Max Kidd	9398 3521
Margaret Kidd	9398 3521
Greg Dow	9398 1103
Kimberley Foss	9734 6966

### COMPLEX

BASF - www.basf.com	
Tony Cram	9281 6335
Dow Chemical - www.dow.com	
Patrick Pedrotti	9226 3537
Qenos - www.qenos.com	
Andrew Lake	9258 7333
Styron - www.styron.com	
Oliver Gray	9226 3783

### COUNCIL

Cr Sandra Wilson - Chair	9226 1044
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### ACNCG

Sarah Bartolo - Minute Secretary	9932-1504
Craig Bruckner - Community Services	9932 1000

### REGULATORY AUTHORITIES

Environment Protection Authority	
Myles Whelan	9695 2689
Worksafe Victoria	
Mike Connell	9641 1893
City West Water	
Linus Tong	9313 8513

## Community Environmental Complaints May 2012 – May 2013

	May	June	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May
Source Unknown	1	2	5	0	0	0	0	0	0	0	1	2	1
Outside Complex	1	0	2	0	0	0	0	0	0	0	0	0	0
Inside Complex	0	0	0	0	1	1	0	1	0	0	0	2	7

**S**ixteen community calls have been received by the Altona Complex from November 2012 to May 2013. Three were complaints for odour, eleven complaints for noise and two were enquiries.

- 1st December at 8:00 am Finley Road Altona. Flare Noise. Qenos accepted the complaint with the Olefins site SCAL-1 plant was off specification and diverting product to the flare. Classification: Inside Complex, Qenos Olefins.
- 26th March at 8:00 pm Hammond Street Altona. Oily Odour reported. The odour was not detected during the investigation and there was no activity at the complex that the odour could be attributed to. Classification: Source Unknown
- 1st April at 7:30 pm Finley Road Altona. Flare noise. Qenos Olefins SCAL-2 plant was off specification and being diverted to flare. Classification: Inside Complex, Qenos Olefins.
- 3rd April at 11:00 am Victoria Street Altona Meadows. Alarm Noise. The caller was enquiring as to what the alarm was. The CWW Altona treatment plant was carrying out their monthly alarm check on the first Wednesday of the month. Classification: Enquiry.
- 12th April at 10:43 pm Belmar Avenue Altona. Flare Noise. Qenos Olefins plant was being restarted after a power

interruption on the site earlier that afternoon. Classification: Inside Complex, Qenos Olefins.

- 22nd April at 08:30 am Maidstone St Altona. Concern about possible leak. A pedestrian walking along Maidstone St heard a noise that they thought could have been a leak. Investigation confirmed that there was no leak and the noise heard was the flow in the pipes and steam traps. Classification: Enquiry.
- 22nd April at 11:10 am Somers Parade Altona. Plastic Type Odour. The odour was not detected during the investigation and there was no activity at the complex that the odour could be attributed to. Classification: Source Unknown
- 25th April Finley Road Altona. Effluent Treatment Plant odour. Odour was not detected during investigation and Qenos Olefins Effluent treatment plant operating normally. Classification: Source Unknown
- 10th-13th May Blythe St & Civic Parade West end and Galvin Street Altona. Five complaints for a high pitched noise. Qenos Plastics had installed a low speed recycle compressor gearbox as part of energy efficiency project. A resultant tonal noise heard in the community was not anticipated. The low speed gearbox has been removed from service. Classification: Inside Complex, Qenos Plastics.
- 15th May at 0900 Belmar Avenue Altona. Flare noise. Qenos Olefins flaring following an unplanned compressor trip(Shutdown). Classification: Inside Complex, Qenos Olefins.
- 22nd May at 1945 Finley Road Altona. Flare noise and light. Qenos Olefins SCAL-2 plant was off specification and being diverted to flare. Classification: Inside Complex, Qenos Olefins.
- 28th May at 0845 Green Court Altona. Noise like jet engine constantly there. Cool morning and weather conditions seemed to amplify the noise levels from North of the community which was observed that morning during environmental monitoring in the community. No specific source was identified. Classification: Source Unknown

## Altona Complex Community Siren

If you hear this siren outside of the specified test time of 10.00am on the first Sunday of every month, do not attempt to evacuate, unless told to by Emergency Services.

1. **Go Inside any building:-** Close external doors and turn off air conditioners.
2. **Close windows and shut curtains and blinds.**
3. **Turn on the radio STEREO 97.4 (97.4FM) or television ABC Channel 2 for Police messages**
4. **Remain indoors until you are given the all clear.**
5. **Avoid using the telephone:-** Unless it's really urgent
6. **Co-operate fully with emergency services**

The warning siren is an undulating two tone siren (similar to an air raid siren). The all clear is a continuous siren.



يرجى الاتصال بمركز ويستغيت لموارد المهاجرين هاتف 93913355 للحصول على الترجمة الفورية للمعلومات أعلاه.

Za pojašnjenje gore navedenih informacija kontaktirajte Westgate Migrant Resource Centre (Centar za pitanja emigranata Westgate) na 9391 3355.

Για διευκρίνιση των παραπάνω πληροφοριών, επικοινωνήστε με το Μεταναστευτικό Κέντρο Πληροφοριών Westgate στο 9391 3355.

Per un aiuto nell'interpretazione delle informazioni sopra riportate, si prega di rivolgersi al Westgate Migrant Resource Centre al numero 9391 3355.

Ikkuntattja liċ-Centru tar-Riżors ta' l-Immigrant ta' Westgate, 9391 3355, għall-interpretazzjoni ta' l-għirif li jidher hawn fuq.

Свяжитесь с Вестгейтским Центром Мигрантских Ресурсов (Westgate Migrant Resource Centre) по тел. 9391 3355 для выяснения вышеуказанной информации.

Контактирајте Вестгејт центар за пружање подршке доселеницима (Westgate Migrant Resource Centre) на 93913355 ради интерпретације горе наведених информација.

Muốn nhờ dịch thông tin ở trên, xin điện thoại cho Trung Tâm Tiền Ích Di Dân Westgate qua số 9391 3355.

*For nuisance odours or noise suspected of coming from the Complex, remember the quicker you call the better the chances you identify the cause quickly . . .*

**EPA POLLUTION  
WATCH LINE**

**1300 372 842**

**CITY OF HOBSONS  
BAY COUNCIL**

**9932 1000**

**ENVIRONMENTAL  
24 HOUR ACTION LINE**

**1800 061 050**