



Qenos February 2023 ACNCG update

Environmental performance

Since the October 2022 ACNCG meeting Qenos has received 2 complaints for a flaring event in December. Refer Complaint Log on the ACNCG website for further information. There was one loss of containment of solvent at Resins that was fully contained on site and cleaned up, but was reported to the EPA.

All environmental monitoring is proceeding according to schedules.

Safety Performance

There have been no recordable injuries for employees and contractors to report since the last meeting. There were two incidents reported to Worksafe relating to falling objects. No injuries were sustained from these incidents.

Contractors performed well over the last quarter which will result in a donation of \$6000 to Lazarus Community Centre, a charity which supports the homeless.



Community interface

Qenos is preparing for turnaround activities at its Altona sites beginning February 16 for approximately 30 days. A letter drop is being arranged to the nearby neighbours and information posted on our social media sites advising the following:

There are three distinct phases during the 30 day period: 1) Plant shutdown 2) Plant maintenance period and 3) Plant restart.

During the plant shutdown phase, there will be some flaring which will progressively reduce over a 7-10 day period. Qenos will actively manage the flare throughout this time to minimise the impact of flaring on our neighbours as much as practicably possible. This includes minimising night time flaring as far as is practical.

During the maintenance period, work will be carried out on plant equipment around the clock with a focus on noise minimisation during night time periods. The Qenos Resins plant will also be conducting parallel turnaround activities.

During the final restart phase there will be flaring until the plant is making on-spec product. As in the previous phases Qenos will actively manage the flare during night shift periods during the restart.

Qenos will endeavour to provide information and updates to the community about these activities and operations at our facilities which have the potential to impact the community in relation to noise, odour or other issues.

These updates will be provided on the Qenos Facebook social media page – [Qenos Altona](#), the Qenos website at www.qenos.com and the Altona Complex Neighbourhood Consultative Group (ACNCG) website at www.acnng.info.

If you have any queries, please contact the Qenos Environmental Advisor, Mr Alan Findlay, by email at alan.findlay@qenos.com or call the Environment Action Line (Altona) on 1800 061 050.



Qenos assisted several local organisations during Q4 including Hobsons Bay Wetlands Centre where, over a number of years, volunteers would borrow a water cooler from Qenos for their open days. Funds have been donated to the group to purchase their own cooler eliminating the need for transportation and heavy lifting and also providing water for all volunteers and visitors on a regular basis.

In December, Qenos employees participated in their final 2022 volunteer day at **Foodbank** in Yarraville to help provide meals for vulnerable Victorians. Our annual contribution was:

- Total Employee Hours 187
- Number of corporate volunteers 34
- Number of hampers/boxes packed 1,072
- Number of orders packed 86
- Total kgs packed 47,341
- Total meals **94,682**

Together with a large safety KPI donation from our Altona Contractor Companies which took our total to **118,682 meals!**



Regulatory interface

- EPA

There have been no new issues raised since the October ACNCG meeting.

Qenos continues to carry out activities scheduled in the Clean Up Plan submitted to EPA in September 2022, including monitoring, assessment and development of remediation work scopes.

The final action of a Flare Improvement Notice issued in 2021 was submitted on time at the end of January 2023.

- Greater Western Water (GWW)

There have been no issues to report on the treated effluent discharged to GWW.

- Worksafe

Worksafe continue their regular oversight visits and will attend Qenos sites for inspections during the Turnaround period. The Qenos Major Hazard Facility safety case verification audit is schedule for May 2023.

Environmental Improvement Plan (EIP)

The 2023 EIP is currently under review.