


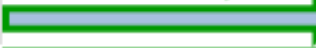



EAL Complaints July- Nov 2015

Ref No	Date	Time	Location	Details	Investigation	Result
640	18/08/2015	19:00	Brook Dve, Altona	Roaring noise from flare	Olefins flaring following furnace feed valve issue causing downstream plant to trip.	Inside Complex Qenos Olefins
641	18/08/2015	21:50	Merritt Crt, Altona	Burning plastic, petrol type odour at Westona station.	Olefins flaring not expected to cause offsite odours. No odours detected upon immediate investigation at Westona station or callers address. Ambient wind conditions (S to SW up to 3 knots) not consistent with being of complex origin.	Source Outside Complex

Beaufort Wind Scale

Knots	Description
4-6	Light Breeze 
11-16	Moderate Breeze 
22-27	Strong Breeze 
34-40	Gale 
>64	Hurricane 

EAL

August 2015



(641) Westona Station Odour Complaint, Burning plastic, petrol type odour at Westona station. Olefins flaring observed.
18/8/2015 @ 21:50 Wind Calm to Sth up to 3Kts
. Ambient wind conditions (S to SW up to 3 knots) not consistent with complex origin 1.4 km away. Source Outside Complex.

(640) Brook Dve, Noise Complaint, Noise from flaring operations.
18/8/2015 @ 19:00 Wind SSE 4 Kts
Olefins flaring following furnace feed valve issue causing downstream plant to trip.
Source Inside Complex. Qenos Olefins
Further discussions about odour / flare smoke in progress with caller

EAL 12 Months to Oct 2015

