

CHRONICLE

Visit our Website
www.acncg.info

August 2015

What's Inside



Farewell
Bryan



Complex
Community
Alarm
Modernisation



VALE
Max Kidd

ACNCG WEBSITE UPDATE

The ACNCG now has a new enhanced website that has been designed to improve the accessibility and flow of information to the nearby communities. The new website has been optimised to ensure that internet search strings by the community are likely to have the ACNCG website in the top ten results.

We are monitoring the websites performance on an ongoing basis and will make amendments as necessary. We would welcome any feedback on your ACNCG website experience to assist us with this process.

www.acncg.info

The ACNCG invites you to visit us at www.acncg.info and if you wish to remain informed about issues related to the Altona Chemical Complex operation register yourself for updates. Once registered, you will receive an email notification of meetings, news items and community complaint results that have been posted on the website.

Features of the website include:

- Responsive design to enable mobile phone and tablet browsing
- Email subscription to website updates.
- Publication of all complaint investigations.
- Calendar of ACNCG events.
- Publication of meeting Agendas and Minutes & newsletters
- Communication of news & events of interest about complex operation.

The screenshot shows the ACNCG website interface. At the top, there is a navigation bar with links: OUR COMMITMENT, MEMBER PROFILES, EVENTS, ACNCG NEWSLETTER, COMPLAINT REGISTER, ENVIRONMENT ACTION LINE, and NOTIFICATIONS. A 'REGISTER FOR UPDATES' button is also visible. Below the navigation is a large banner image of the Altona Complex. The main content area is divided into several sections:

- CONTACT INFORMATION:** Environmental Action Line: 1800 061 050; Hobsons Bay Council: 03 9932 1000; EPA Victoria: 1300 372 842. A red box below says 'IN CASE OF EMERGENCY CALL 000'.
- EVENTS:**
 - NOVEMBER 13 2014: NOVEMBER ACNCG MEETING. The November ACNCG meeting gets a status update from all members on activities since the July AGM.
 - APRIL 09 2015: APRIL 2015 ACNCG MEETING. The April ACNCG meeting gets a status update from all members on activities since the November ACNCG.
- EMERGENCY INFORMATION:**
 - EMERGENCY ALERT:** BE WARNED, BE INFORMED. The siren does not indicate danger.
 - YOU MAY RECEIVE EMERGENCY ALERTS:** The Altona Chemical Complex Siren is a continuous, undulating two-tone siren.
 - THE ALL CLEAR:** The all clear siren is a single tone continuous siren.
- NOTIFICATIONS:**
 - MAY 10 2013: NOISE COMPLAINTS FOR HIGH PITCHED NOISE. Genos Plastics has accepted five noise complaints between 10-13 May 2013 related to a tonal noise generated from a low speed gear box fitted to the Reactor 1.



FAREWELL BRYAN

RETIRING
AFTER

45 Years
OF SERVICE

After a long distinguished career, Bryan Goodwin will retire from Dow Chemical on Friday 31 July after 45 years of service. Bryan began his career with Dow in New Plymouth, New Zealand, in 1973 as a Production Engineer and soon after transferred to Altona in 1975.

During the late 1970s & 1980s, Bryan managed Dow's Altona Process Engineering Group where he was responsible for overseeing the process engineering for ten new Asia Pacific Epoxy, Latex, Polyol and Polystyrene Plants which formed part of the company's growth strategy into Asia. During this time, Bryan also led \$US30 Million of projects alongside the Engineering team in Altona.

In early 1990, Bryan Represented the Australian Chemical Industry in a highly controversial Environmental Assessment

process for a \$50M project to relocate a Major Chemical Marine Terminal following the 1991 Coode Island Fires, which attracted international media attention. During the process Bryan was instrumental and became key Spokesperson and advisor to the Federal and State Government Ministers, Public forums, and the international media. Bryan's knowledge and experience in this specialised area of expertise has earned him the respect from the Chemical Industry, Government Agencies, Project partners and of course, the local community.

In late 2000, Bryan assumed the role of Remediation Manager for Dow Chemical in Altona enabling him to work closely with Dow's Community Environment Management Team to address and proactively manage the remediation challenge on the Dow Altona site.

TO ALL RESIDENTS AN INVITATION to... **ACNCG NEXT MEETING**

THURSDAY DECEMBER 12TH
COMMENCING AT 5:30pm
with a light tea at BASF

For further details refer to www.acncg.info

If you

- Have an interest in the activities of the Altona Chemical Complex
 - Would like to understand more about the Complex operation.
 - Have a concern about the Complex operations.
- Then come along to the next meeting and
- Hear reports from the Companies about their performance and plans
 - Get status updates from regulators about their liaison with the companies.
 - Have an opportunity to ask questions.

COMPLEX COMMUNITY ALARM MODERNISATION

"The Altona Complex Neighbourhood Consultative Group (ACNCG) is considering a proposal to change the method used to provide community warning alerts associated with Altona Chemical Complex operations."

The Altona Chemical Complex is made up of the Qenos, Dow & BASF manufacturing facilities located in Kororoit Creek Road Altona.

Since the early 1990's, a community warning siren system has been operated by the Altona Chemical Complex. A description of the community siren operation is available on the ACNCG website www.acnccg.info

In April this year, the ACNCG considered a proposal to decommission the existing siren system in favour of adopting the community warning alert systems under the control of the emergency services (MFB & Police). That system includes a 'Location Based Emergency Phone Alert ' warning system capability. This phone based warning system sends voice messages to landline telephones and text messages to mobile telephones within a specified area that is defined by the emergency service organisation issuing the

emergency warning message. This new system will help provide more effective communication to the community than the current siren system.

The ACNCG were supportive of the proposal in principle and are now seeking broader community input before endorsing any changes.

If you have any comments or questions on this proposal please contact Les Harman Altona Complex Environmental Advisor on 03 9258 7204 or email les.harman@qenos.com by the 11th September.

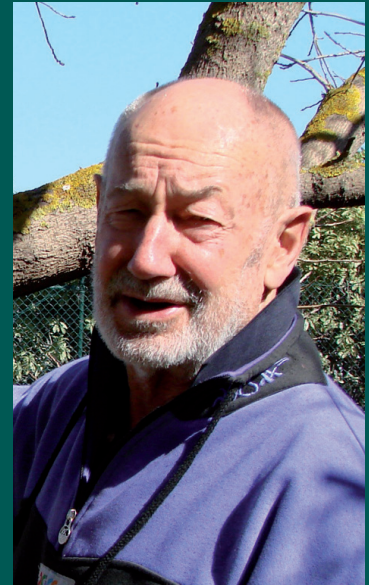
The transition to the new alerting system is scheduled to occur in 2016.

Updates and progress reports will be published on the ACNCG website www.acnccg.info

Further information on the Location Based Emergency Phone Alert system can be found at this website, www.emergencyalert.gov.au

Vale

MAX KIDD OAM



The ACNCG fondly remembers the contribution of one of our members Max Kidd who passed away in April. Max has been a stalwart of the ACNCG over the last ten years representing the community view to the Altona Complex Chemical companies.

We will remember the thoughtful balance of his contribution of championing good works, whilst challenging the Complex to improve in other areas.

Max was well known in the Altona community and faithfully served many local organisations making a difference to life in Altona

At the recent Annual General Meeting of the ACNCG held at the Altona Civic Centre a presentation was made to his wife Margaret to express the ACNCG's gratitude for both Max and Margaret's contribution to the ACNCG.

Home Frequently asked questions Languages Videos Research Contact us print text decrease text increase

EMERGENCY ALERT.
BE WARNED. BE INFORMED.

Only call Triple Zero (000) or dial TTY 106 if you are in critical need of emergency services (police, fire or ambulance)

This website does not contain emergency information or warnings. If you require emergency information, click on your State or Territory below.

YOU MAY RECEIVE EMERGENCY WARNINGS ON YOUR PHONE

Emergency Alert is the national telephone warning system used by emergency services to send voice messages to landlines and text messages to mobile phones within a defined area about likely or actual emergencies.

Emergency Alert is just one way of warning communities and will not be used in all circumstances. Emergency Alert relies on telecommunications networks to send messages, and message delivery cannot be guaranteed.

There are a range of reasons why you may not receive a text message on your mobile phone including your text message inbox was full, your mobile phone was switched off or not in coverage, or your service provider connects to Optus' or Vodafone's 4G networks that are not fully compatible with Emergency Alert. More information is provided in the Frequently Asked Questions.

Do not rely on receiving a warning message on your phone. You still need to prepare for an emergency and you should not wait to receive a warning before you act.

SHRINE FREE Keyword Search GO

ACNCG Members

RESIDENTS/COMMUNITY

Judy Hindle OAM Deputy Chair	9395 8565
Chris Rider	9398 1830
Kimberley Foss	9734 6966
Steffen Pedersen	0414 376 856
Troy Ryan	0409 859 660

COMPLEX

BASF – www.basf.com

Iwona Wlodarczyk	9281 6335
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Dow Chemical – www.dow.com

Patrick Pedrotti	9226 3537
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Qenos – www.qenos.com

Andrew Lake	9258 7333
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COUNCIL

Cr Sandra Wilson – Chairperson	9922 1044
Cr Jason Price – Proxy Delegate	
Brendan Murphy	9932 1034
Fran McGannon (Minutes Sec.)	9932 1504

REGULATORY AUTHORITIES

Environment Protection Authority

Chris Bydder	1300 372 842
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Worksafe Victoria

Brian Moody	9641 1339
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City West Water

Joe Messina	9313 8202
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Community Environmental Complaints July 2014 – July 2015

	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total
Inside Complex		3	1				3				1		8
Outside Complex			1	1									2
Source Unknown Unlikely Complex			1	4		1					1		7
Source Unknown Plausible Complex	3	1				1					2		7
Enquiry													

A total of twenty four community calls have been received by the Altona Complex since the last newsletter in July 2014 with the seven so far in 2015. The table above summarises the classifications. The complaint investigations are now posted on the updated ACNCG website and individual complaint details can be viewed at www.acnCG.info/complaints.

Since the last newsletter the complaint classification process has been enhanced and divides the “Source unknown” classification into “Source unknown unlikely Complex” or “Source unknown plausible Complex” to capture unconfirmed complaints that may have been a Complex source or contribution. This enhances detailed analysis of

Community complaints by considering all potential complaint sources.

The twenty four complaints include fifteen for odour and nine for noise. Of the eight complaints classified as inside complex six were from flare noise from Qenos Olefins and two were for odour attributed to waste water plant operation. Qenos Olefins has upgraded the flare instrumentation to include noise monitoring alarms to alert personnel to noisy flare operation and has an ongoing program to reduce the amount of flaring. The Qenos Environment Improvement Plan includes a number of actions to reduce the potential for odours associated with the Waste water plant.

Altona Complex Community Siren

If you hear this siren outside of the specified test time of 10.00am on the first Sunday of every month, do not attempt to evacuate, unless told to by Emergency Services.

- Go Inside any building:-** Close external doors and turn off air conditioners.
- Close windows and shut curtains and blinds.**
- Turn on the radio STEREO 97.4 (97.4FM) or television ABC Channel 2 for Police messages**
- Remain indoors until you are given the all clear.**
- Avoid using the telephone:-** Unless it's really urgent
- Co-operate fully with emergency services**

The warning siren is an undulating two tone siren (similar to an air raid siren). The all clear is a continuous siren.



يرجى الاتصال بمركز ويستغيت لموارد المهاجرين هاتف 93913355 للحصول على الترجمة الفورية للمعلومات أعلاه.

Za pojašnjeenje gore navedenih informacija kontaktirajte Westgate Migrant Resource Centre (Centar za pitanja emigranata Westgate) na 9391 3355.

Για διερωτηματα των παραπάνω πληροφοριών, επικοινωνήστε με το Μεταναστευτικό Κέντρο Πληροφοριών Westgate στο 9391 3355.

Per un aiuto nell'interpretazione delle informazioni sopra riportate, si prega di rivolgersi al Westgate Migrant Resource Centre al numero 9391 3355.

Ikkuntattja liċ-Centru tar-Rizors ta' l-Immigrant ta' Westgate, 9391 3355, għall-interpretazzjoni ta' l-għarif li jidher hawn fuq.

Свяжитесь с Вестгейтским Центром Мигрантских Ресурсов (Westgate Migrant Resource Centre) по тел. 9391 3355 для выяснения вышеуказанной информации.

Контактирајте Вестгејт центар за пружање поддршке доселеницима (Westgate Migrant Resource Centre) на 93913355 ради интерпретације горе наведених информација.

Muốn nhờ dịch thông tin ở trên, xin điện thoại cho Trung Tâm Tiễn Ích Di Dân Westgate qua số 9391 3355.

*FOR NUISANCE ODOURS
OR NOISE SUSPECTED
OF COMING FROM THE
COMPLEX, REMEMBER THE
QUICKER YOU CALL THE
BETTER THE CHANCES
TO IDENTIFY THE CAUSE
QUICKLY . . .*

**EPA POLLUTION
WATCH LINE
1300 372 842**

**CITY OF HOBSONS
BAY COUNCIL
9932 1000**

**ENVIRONMENTAL
24 HOUR ACTION LINE
1800 061 050**