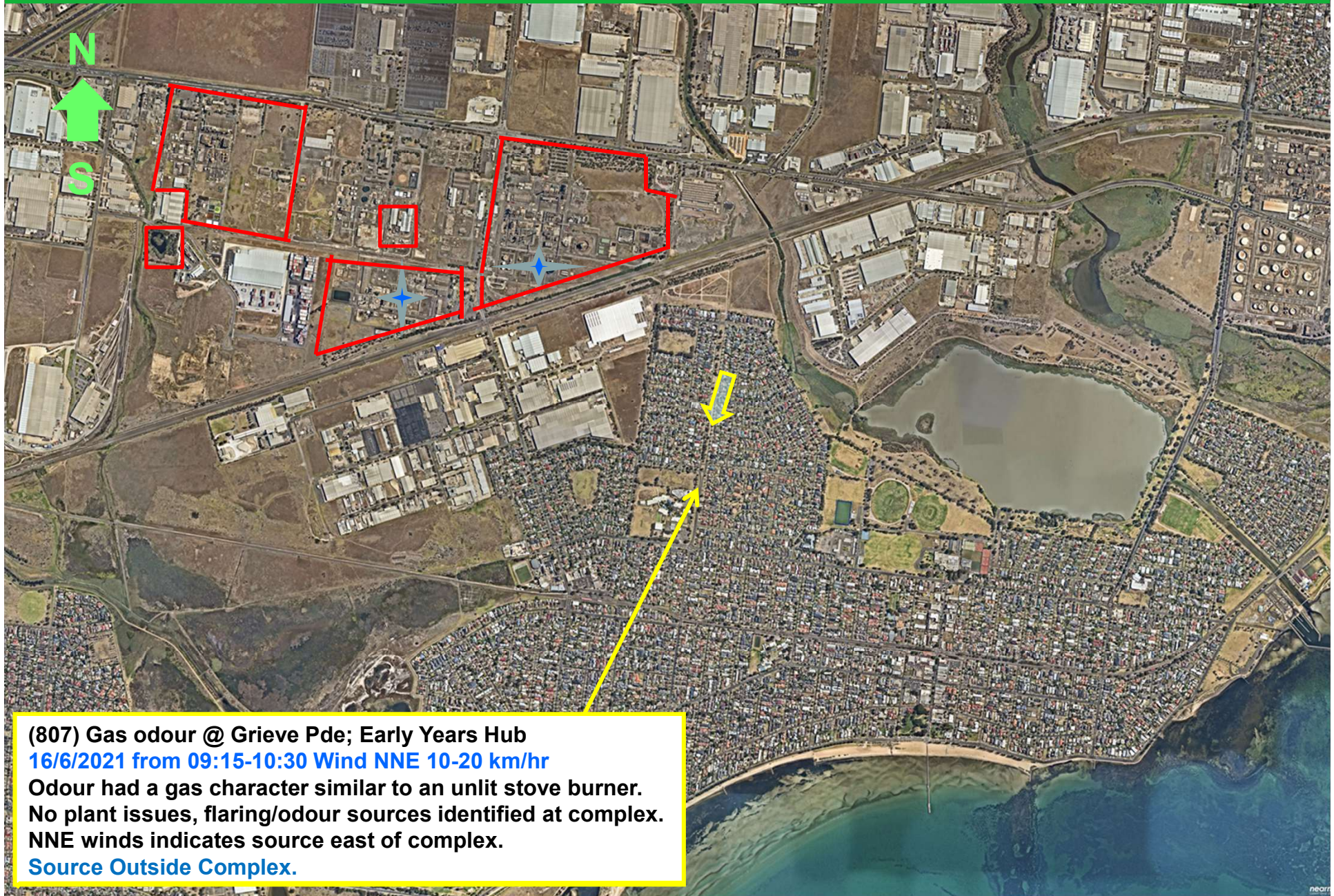
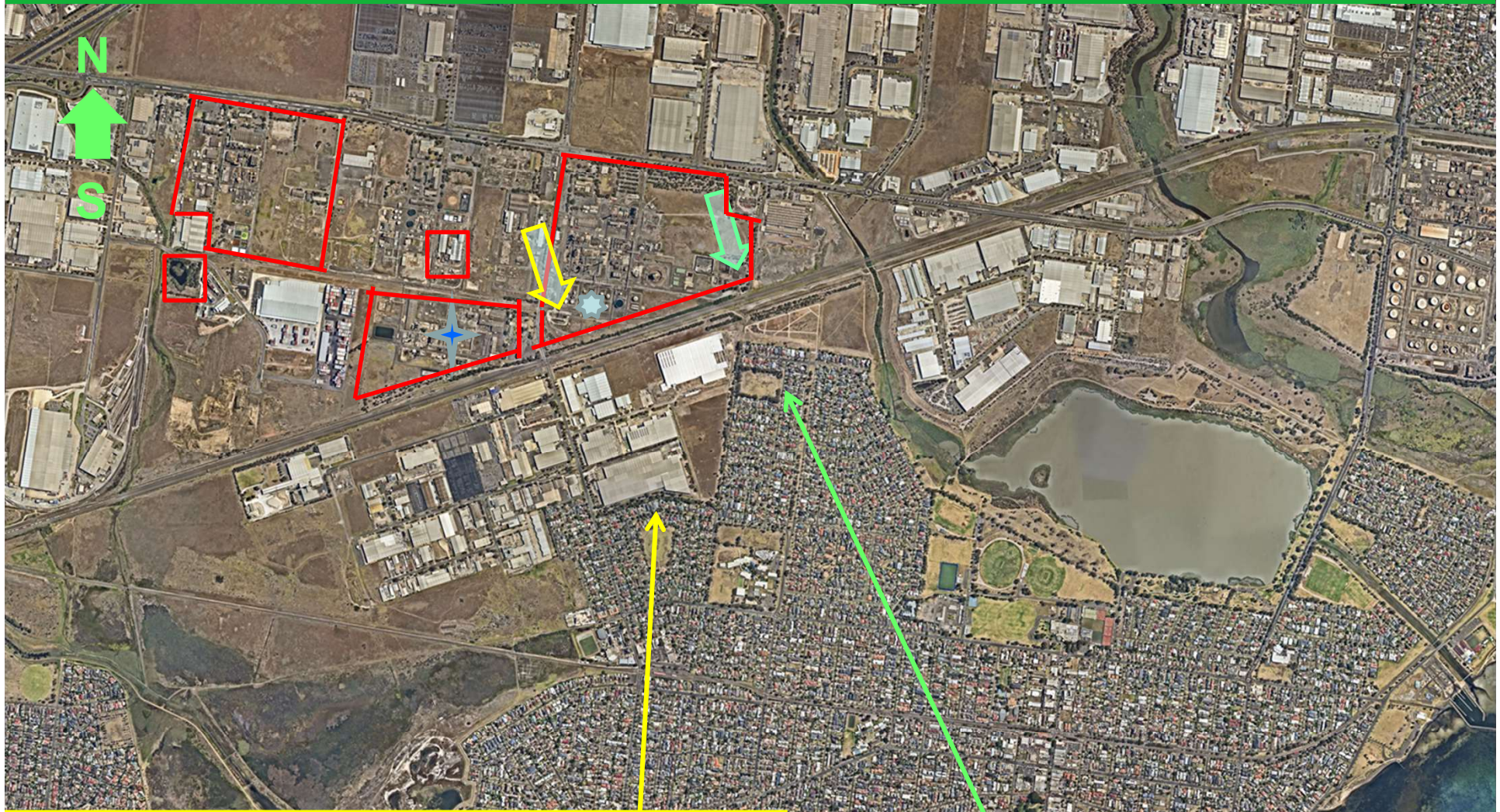


ENVIRONMENT ACTION LINE June 2021



(807) Gas odour @ Grieve Pde; Early Years Hub
16/6/2021 from 09:15-10:30 Wind NNE 10-20 km/hr
Odour had a gas character similar to an unlit stove burner.
No plant issues, flaring/odour sources identified at complex.
NNE winds indicates source east of complex.
Source Outside Complex.

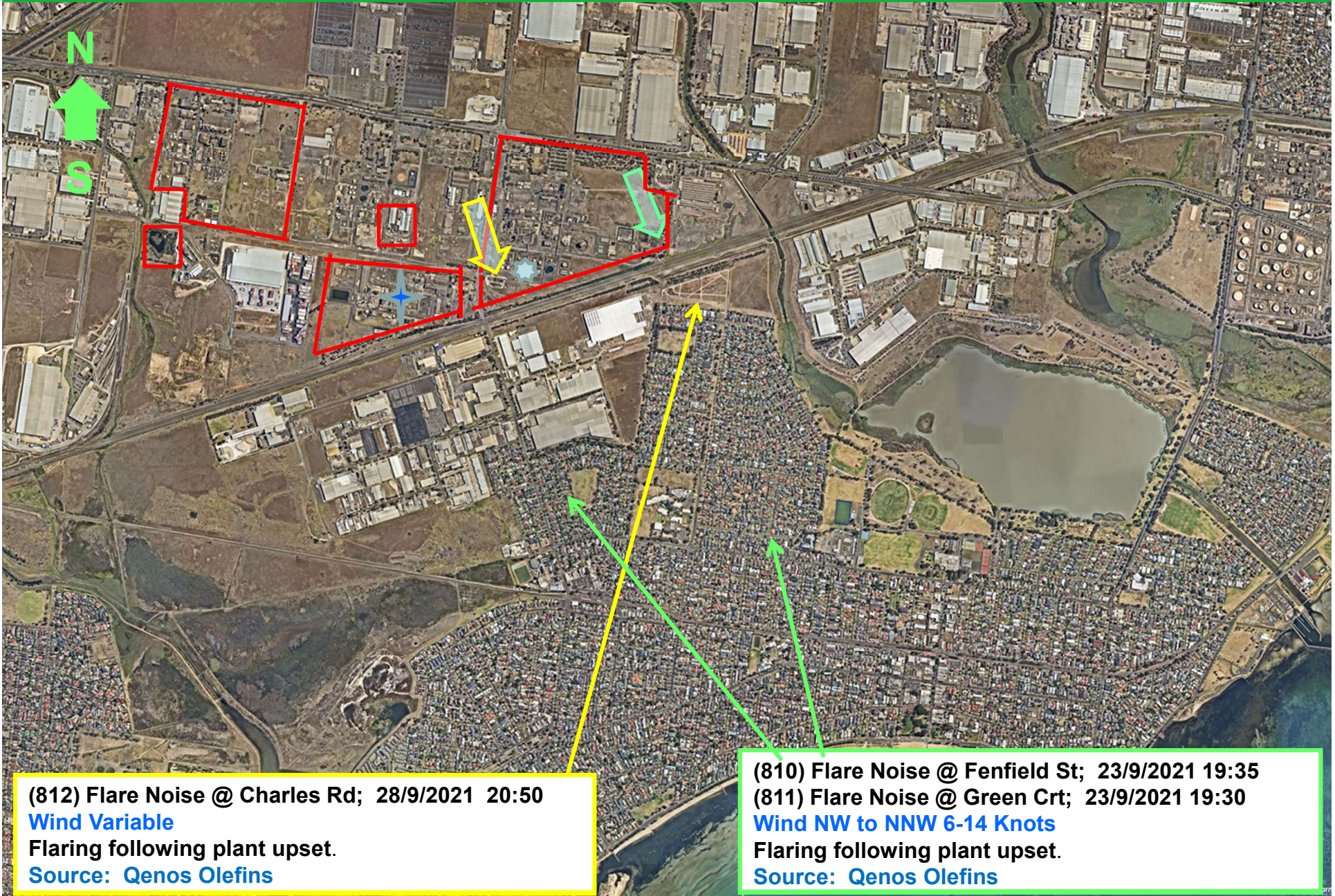
ENVIRONMENT ACTION LINE September 2021



(809) Chemical Odour @ Belmar Ave;
19/9/2021 13:00 Wind NNW 15-19 Knots
Site investigation showed some very local odours. Controlled flaring during plant shutdown not an odour source. Wind consistent with complex. Unable to confirm source.
Source: Unknown Plausible Complex.

(808) Smoke from Flares Enquiry@ Brook Dve
19/9/2021 10:30 Wind NNW 11-15 kts;
Senior Environmental Advisor discussed flaring with caller and why transient intermittent smoke may be observed with no health impacts expected.
Source: Enquiry

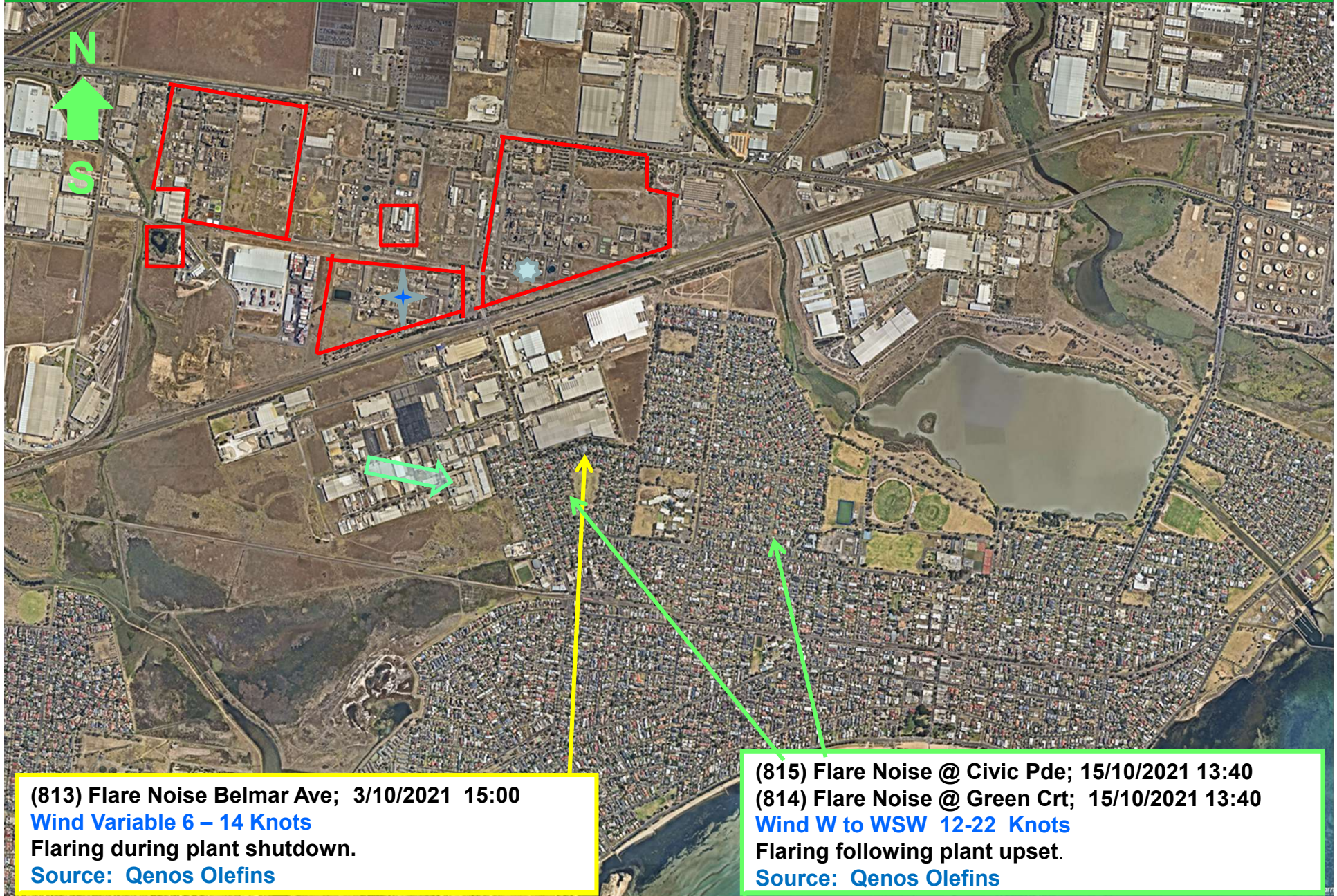
ENVIRONMENT ACTION LINE September 2021



(812) Flare Noise @ Charles Rd; 28/9/2021 20:50
Wind Variable
Flaring following plant upset.
Source: Qenos Olefins

(810) Flare Noise @ Fenfield St; 23/9/2021 19:35
(811) Flare Noise @ Green Crt; 23/9/2021 19:30
Wind NW to NNW 6-14 Knots
Flaring following plant upset.
Source: Qenos Olefins

ENVIRONMENT ACTION LINE October 2021

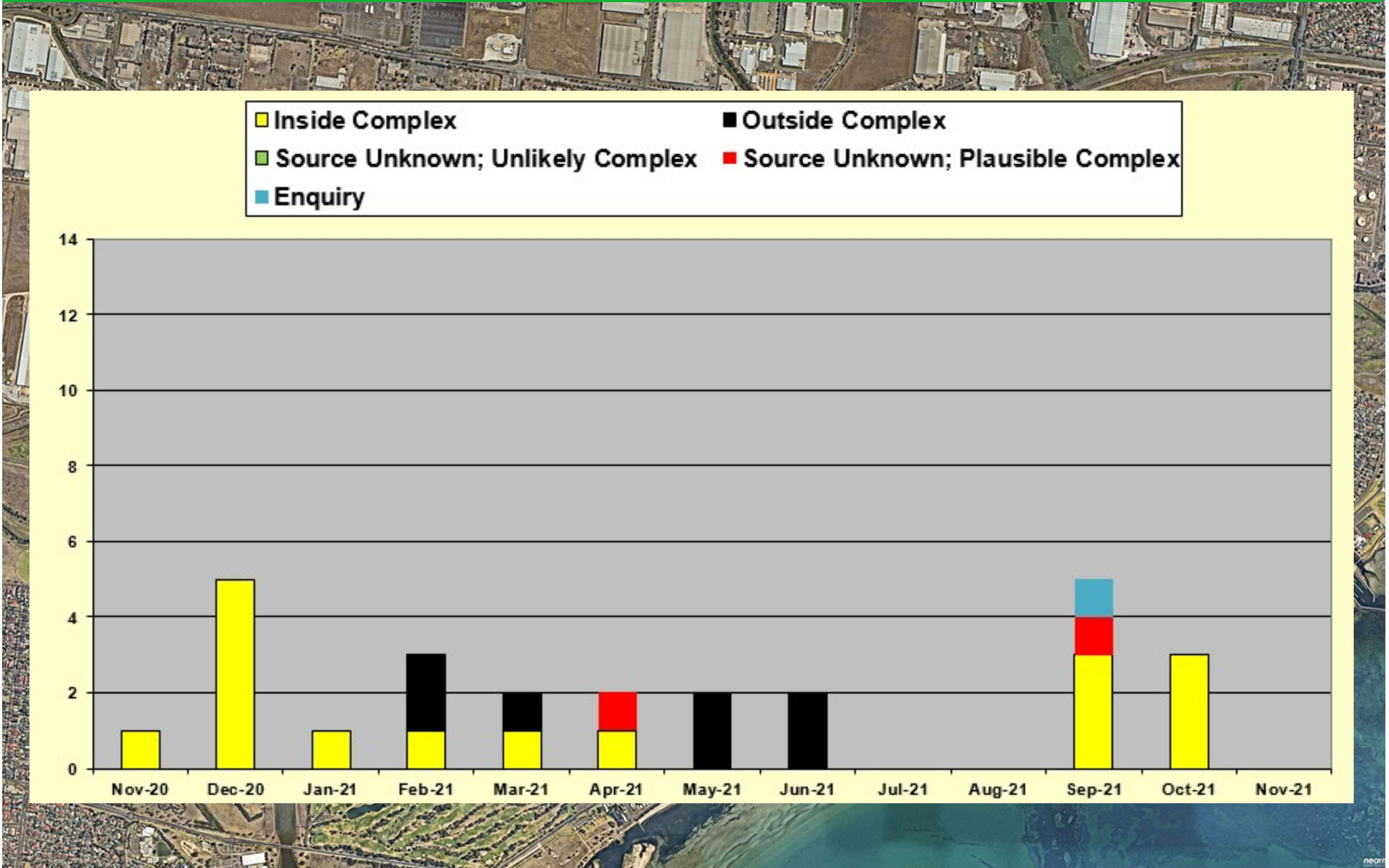


(813) Flare Noise Belmar Ave; 3/10/2021 15:00
Wind Variable 6 – 14 Knots
Flaring during plant shutdown.
Source: Qenos Olefins

(815) Flare Noise @ Civic Pde; 15/10/2021 13:40
(814) Flare Noise @ Green Crt; 15/10/2021 13:40
Wind W to WSW 12-22 Knots
Flaring following plant upset.
Source: Qenos Olefins

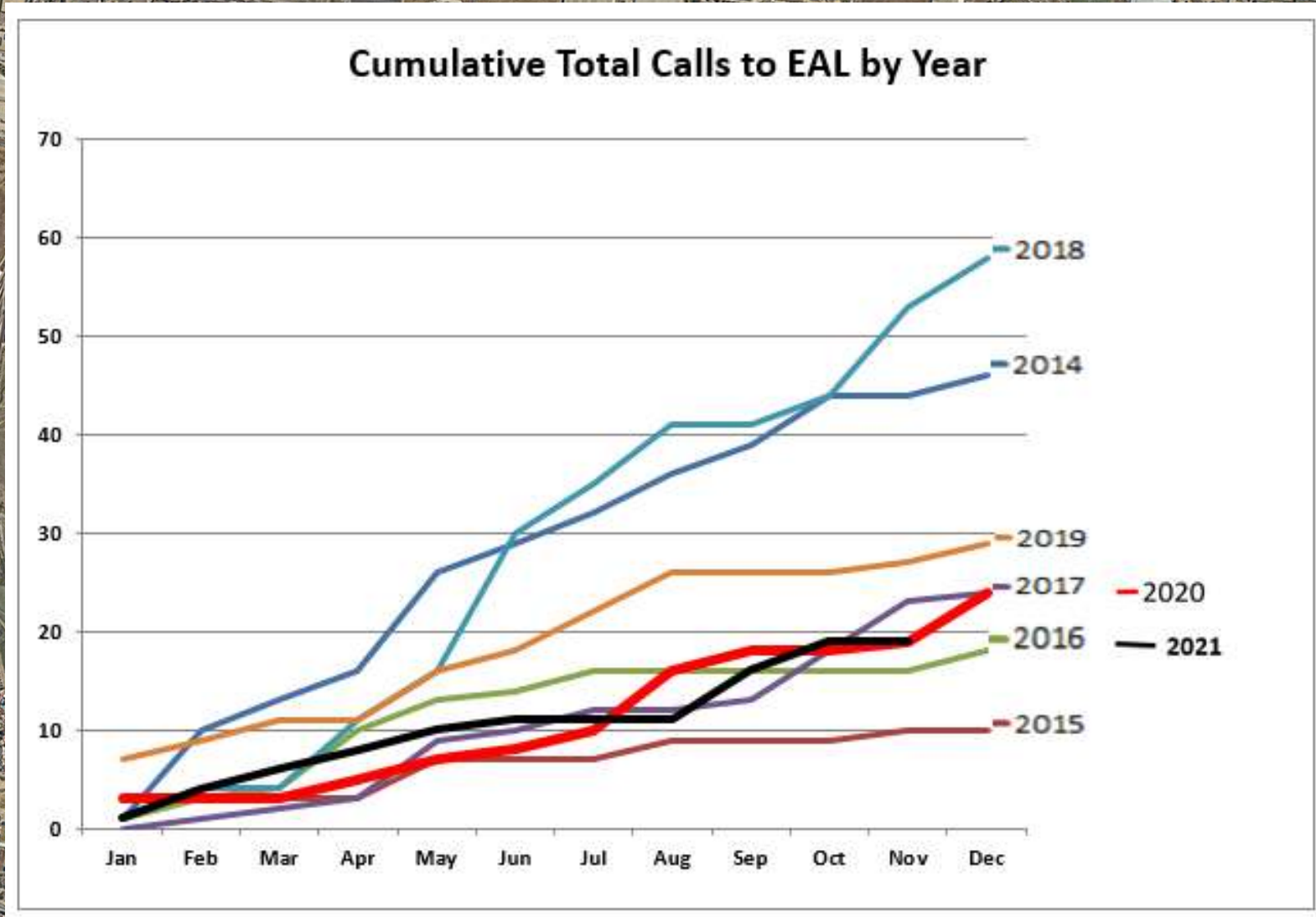
ENVIRONMENT ACTION LINE TREND

12-Months to November 2021



ENVIRONMENT ACTION LINE TREND

Total Calls to EAL 2014-2021



ENVIRONMENT ACTION LINE TREND

Cumulative Confirmed Complaints to EAL 2014-2021

