ENVIRONMENT ACTION LINE November 2019



ENVIRONMENT ACTION LINE December 2019



Petrochemical Odour at Charles Rd.

(771) 27/12/19 21:00 Wind NW-NNW 2-4 knots;

Wind change prevented assessing ETP as source of odour. Wind consistent with odour originating from the complex.

Source Unknown; Plausible Complex

(770) Hishing Noise at Charles Rd.

8/12/19 23:05 – 23:14. Wind WNW to NW 3-7 knots;

Hishing noise between 23:05 to 23:20 called at 23:14.

No flaring, other steam noise not consistent with report. Plant sound level meters showed no change over this period. Caller reported source was more from the north. Source Unknown - Unlikely Complex.

ENVIRONMENT ACTION LINE January 2020



Flare Noise at Spear Crt.

(773) 16/1/20 21:15, called 22:01 Wind S to SSE 14-22 knots Flaring following furnace trip.

Flaring control procedures followed, noise back to background by 22:15

Source Inside Complex. Qenos Olefins.

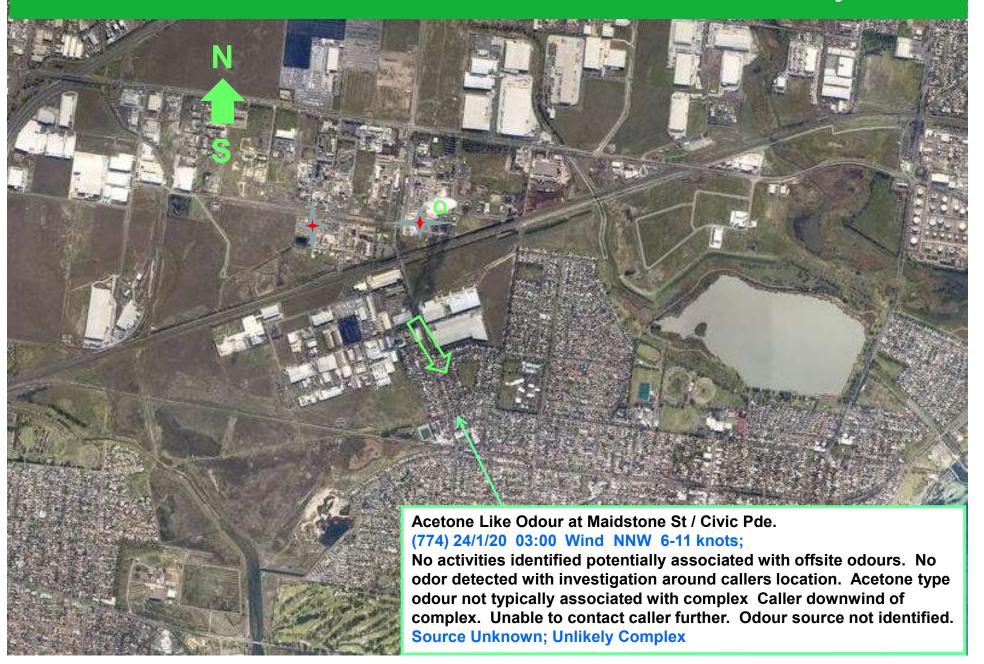
Petrochemical Odour at Charles Rd.

(772) 15/1/20 14:45 Wind E to SSE 4-10 knots;

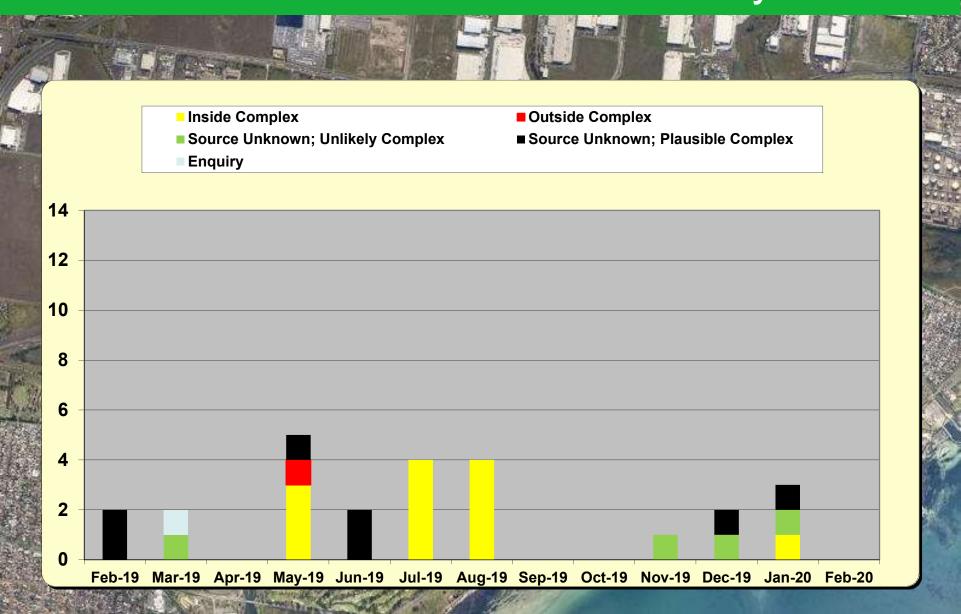
Odours identified at ETP, however wind away from the callers location since 14:10. Odour not identified at ETP boundary. Unable to confirm odour source.

Source Unknown; Plausible Complex

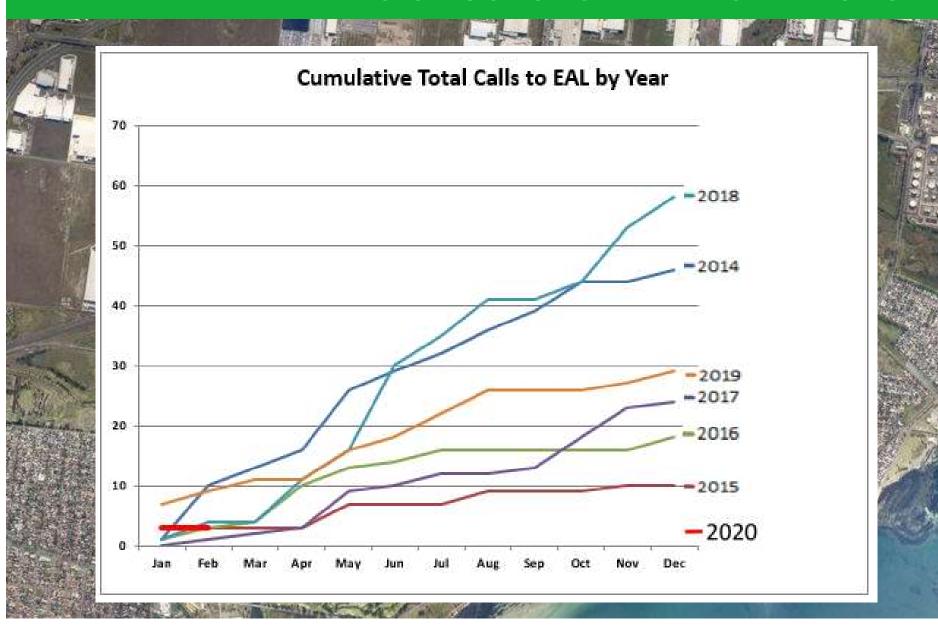
ENVIRONMENT ACTION LINE January 2020



ENVIRONMENT ACTION LINE TREND 12-Months to February 2020



ENVIRONMENT ACTION LINE TREND Total Calls to EAL 2014-2020



ENVIRONMENT ACTION LINE TREND Cumulative Confirmed Complaints to EAL 2014-2020

