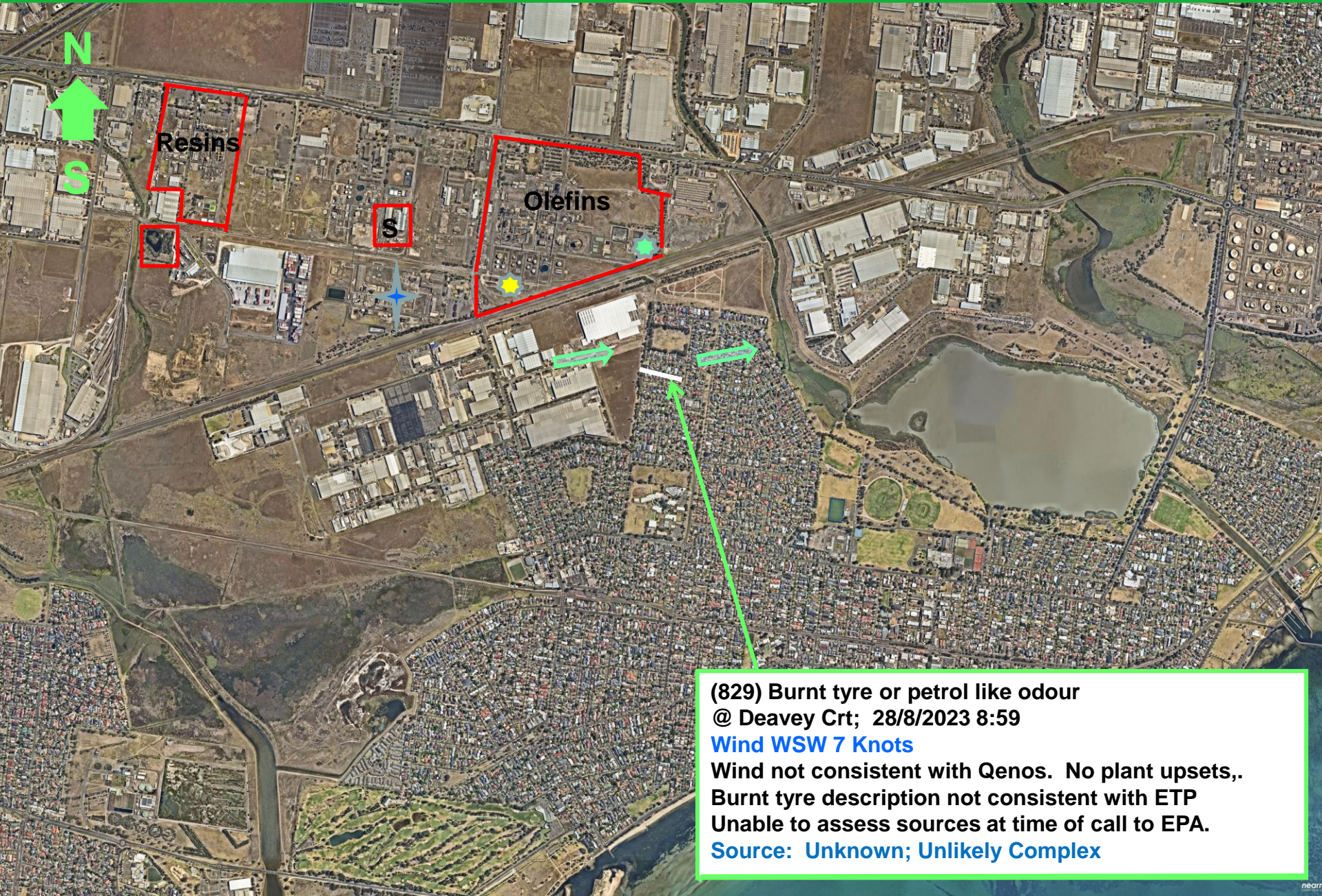


**(826) Paraffin, petroleum or spirit like odour**  
**@ Deavey Crt; 20/7/2023 18:29**  
**Wind NNW 20 Knots**  
**Wind consistent with Olefins.**  
**Odour description consistent with ETP description.**  
**ETP carbon filter in operation. No plant upsets.**  
**Unable to assess sources at time of call to EPA.**  
**Source: Unknown; Plausible Complex**



**(827 & 828) Burning plastic odour; 21/8/2023**  
**@ Galvin St 18:11, @Belmar Ave 20:32**  
**Wind N 24 Knots**  
**Odour not characteristic of Qenos. No plant upsets.**  
**Low flaring rates, normal flare operation.**  
**Unable to assess offsite odour/smoke at time of call.**  
**Source: Unknown; Unlikely Complex**

# ENVIRONMENT ACTION LINE August 2023



(829) Burnt tyre or petrol like odour  
@ Deavey Crt; 28/8/2023 8:59  
Wind WSW 7 Knots  
Wind not consistent with Qenos. No plant upsets,  
Burnt tyre description not consistent with ETP  
Unable to assess sources at time of call to EPA.  
Source: Unknown; Unlikely Complex



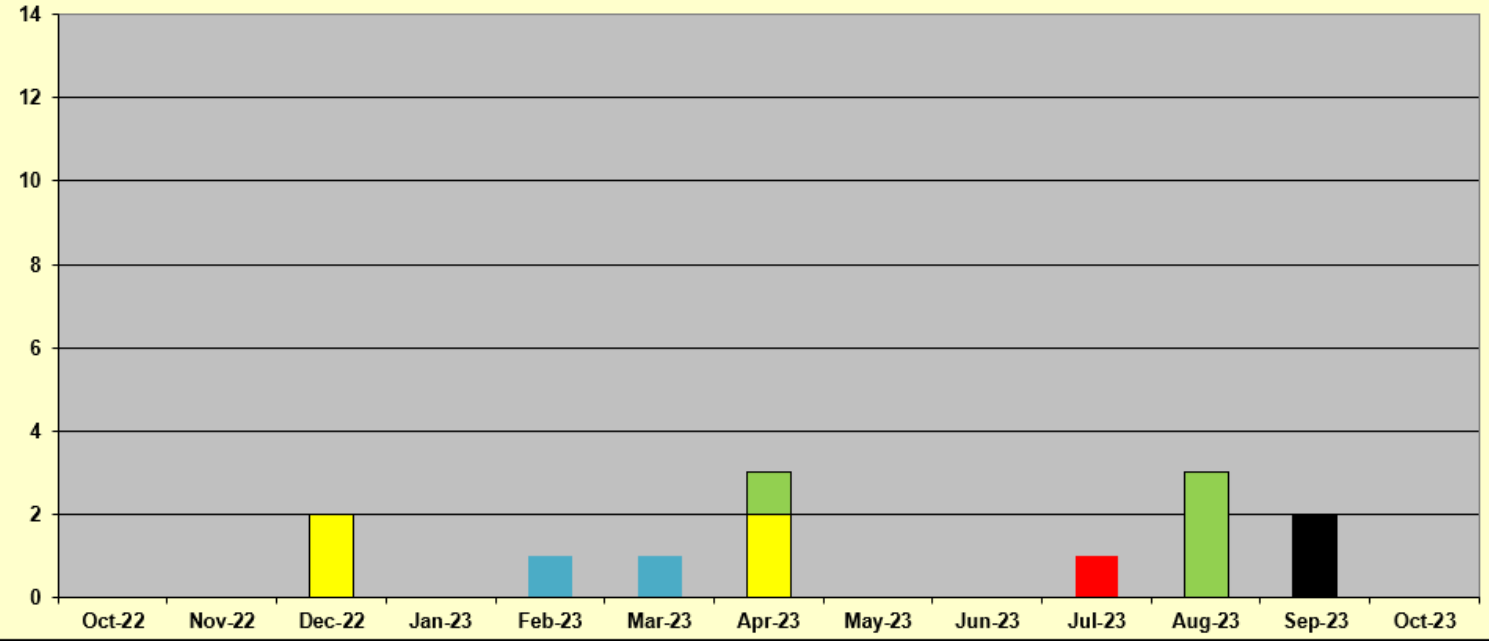
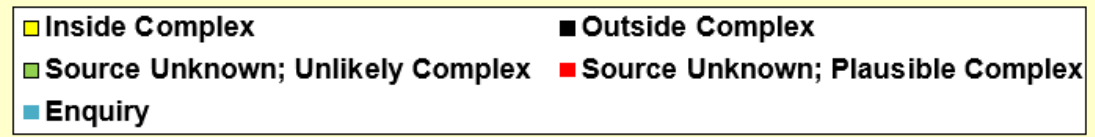
**(830) Sulphuric odour; 12/9/2023**  
**@ Civic Pde 9:02**  
**Wind NNW 6 Knots**  
 Odour not characteristic of Olefins including ETP.  
 Olefins not flaring. Normal ETP operation.  
**Source: Unknown; Outside Complex**

**(831) Sulphur odour; 14/9/2023**  
**@ Civic Pde 15:25**  
**Wind NNE 24 Knots**  
 Odour not characteristic of Olefins including ETP.  
 Olefins not flaring. Normal ETP operation.  
**Source: Unknown; Outside Complex**

# ENVIRONMENT ACTION LINE TREND

## 12-Months to October 2023

Community Environmental Complaints  
October 2023



# ENVIRONMENT ACTION LINE TREND

## Calls to EAL 2014-2023

