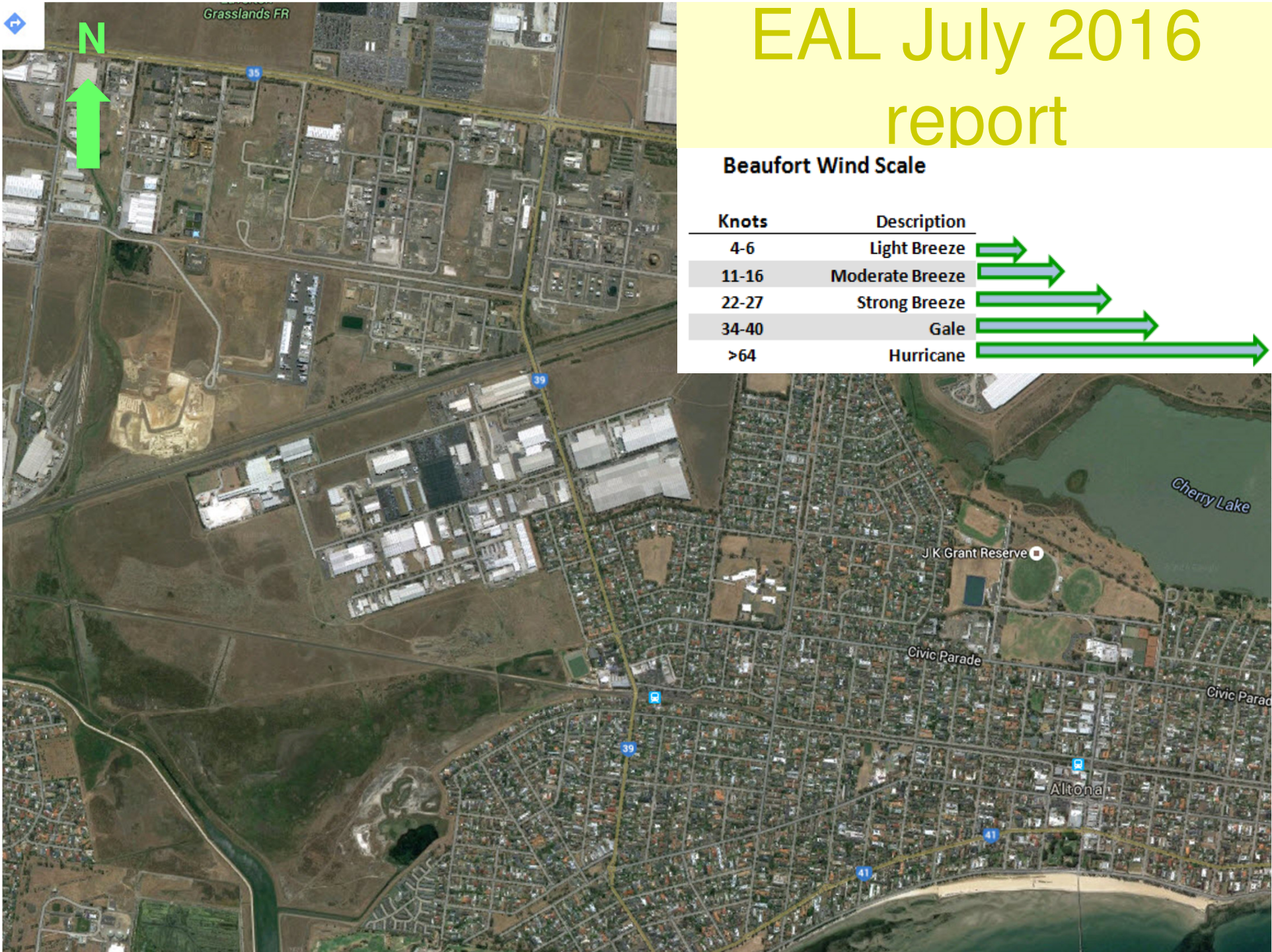
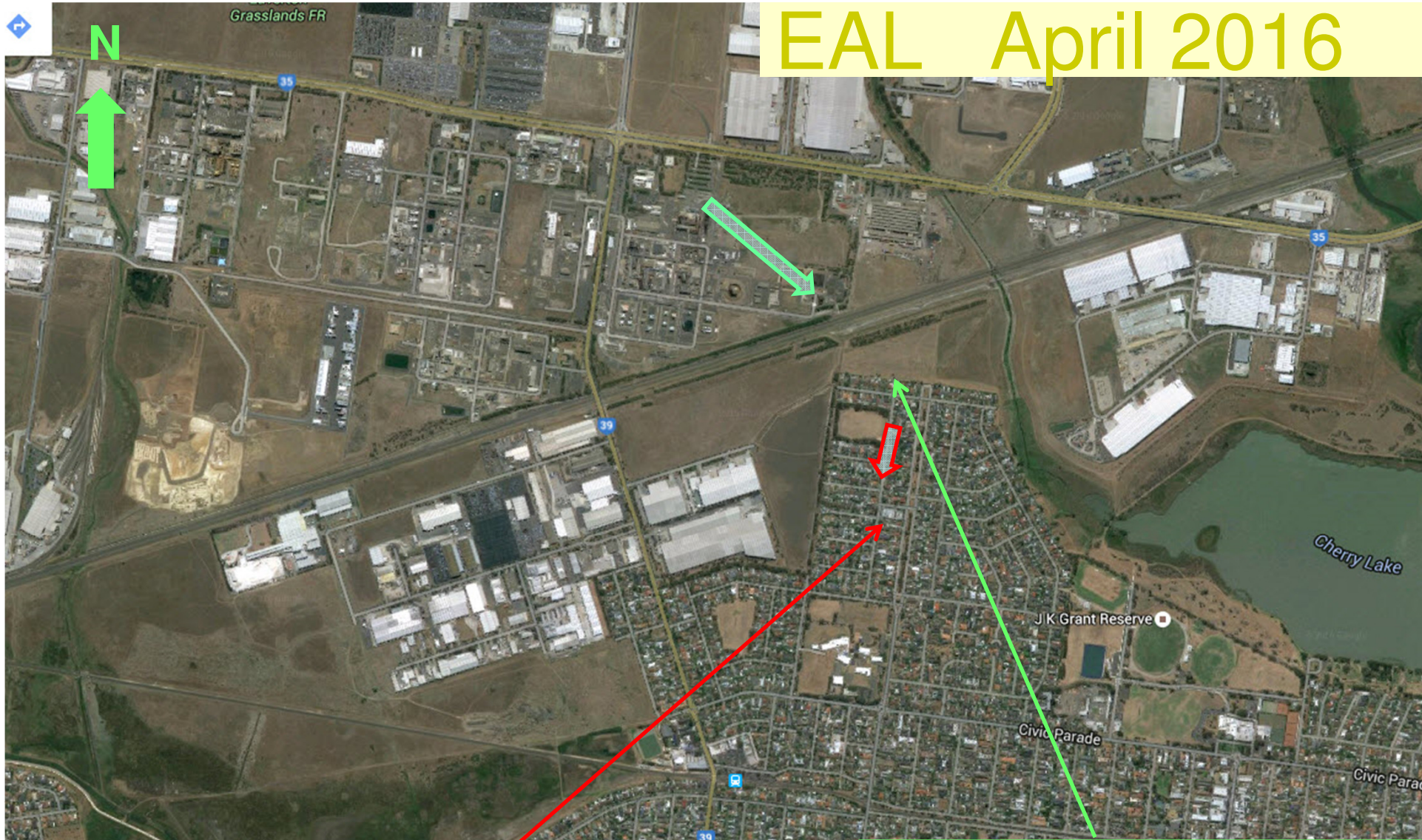


# EAL





# EAL April 2016



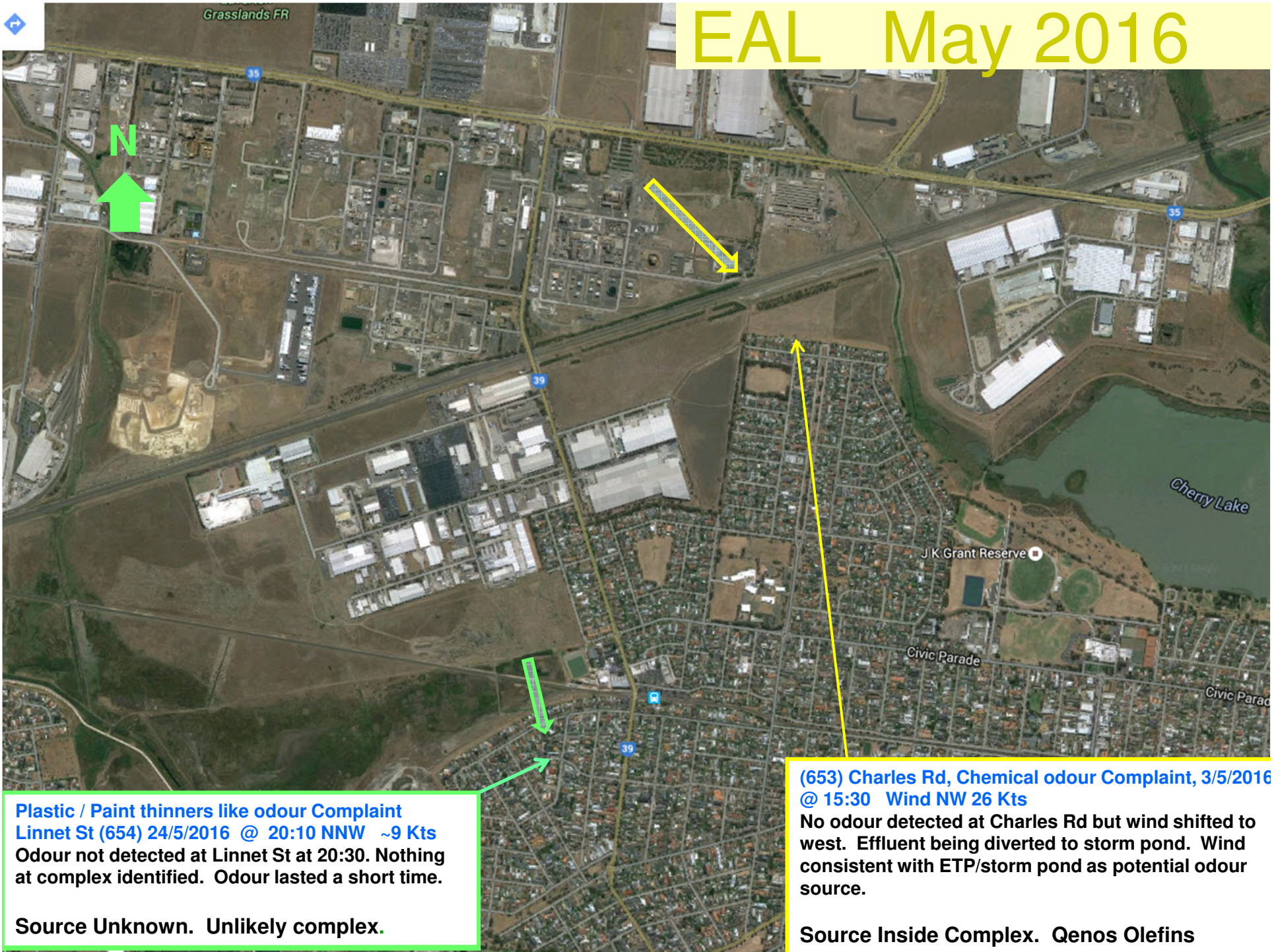
**Brook Dve, Noise like a plane or grinding.  
25/4/2016 @ 21:30 Wind NNE 6-8 Knots  
Investigation did not detect complex noise.  
No flaring undertaken, both flare and Charles Rd  
noise meters showed no increase from normal  
levels.**

**Source Unknown: Plausible Complex**

**(653) Charles Rd, Chemical odour Complaint, 3/5/2016  
@ 15:30 Wind NW 26 Kts  
No odour detected at Charles Rd but wind shifted to  
west. Effluent being diverted to storm pond. Wind  
consistent with ETP/storm pond as potential odour  
source.**

**Source Inside Complex. Qenos Olefins**

# EAL May 2016



Plastic / Paint thinners like odour Complaint  
Linnet St (654) 24/5/2016 @ 20:10 NNW ~9 Kts  
Odour not detected at Linnet St at 20:30. Nothing  
at complex identified. Odour lasted a short time.

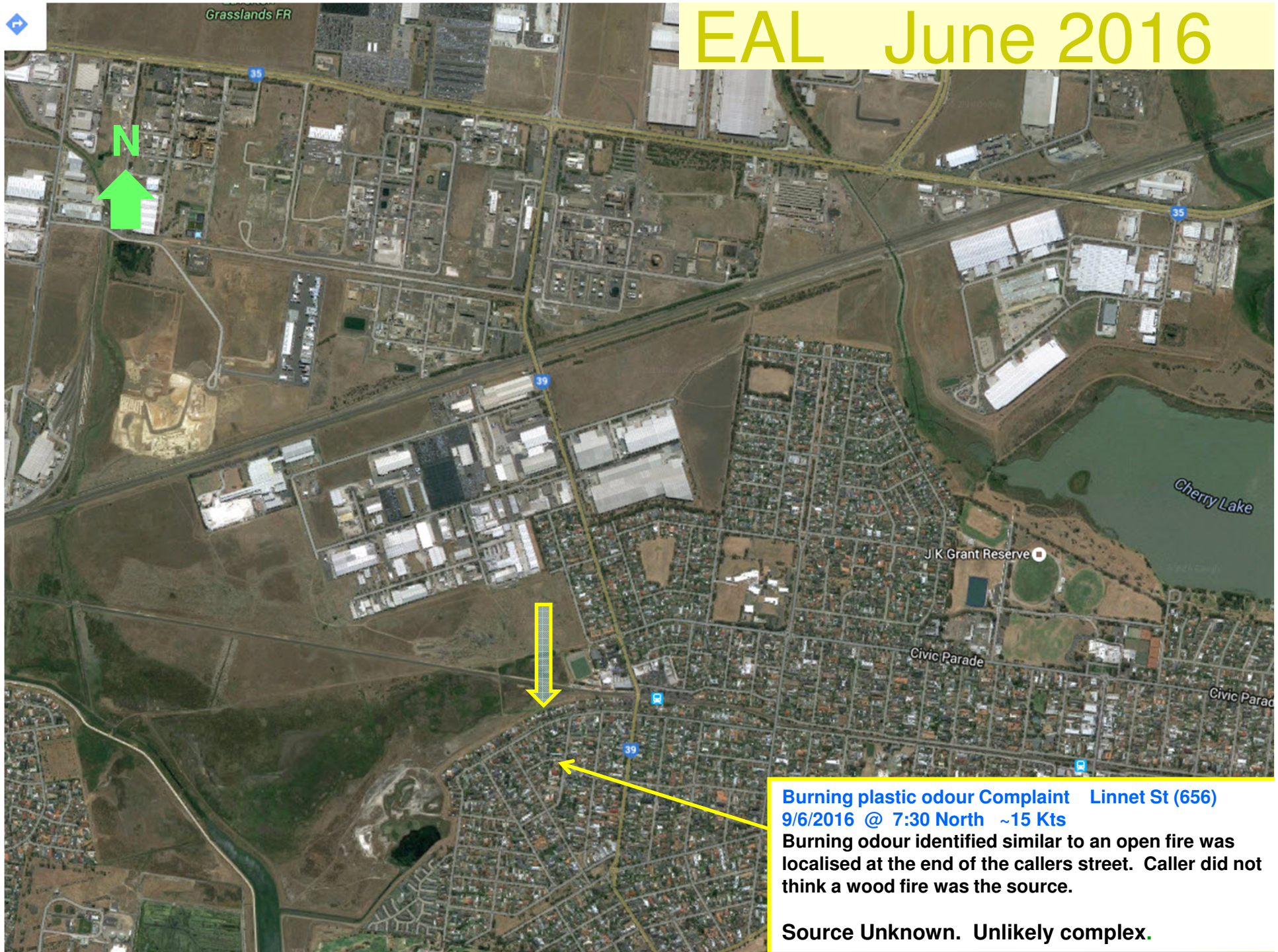
Source Unknown. Unlikely complex.

(653) Charles Rd, Chemical odour Complaint, 3/5/2016  
@ 15:30 Wind NW 26 Kts

No odour detected at Charles Rd but wind shifted to  
west. Effluent being diverted to storm pond. Wind  
consistent with ETP/storm pond as potential odour  
source.

Source Inside Complex. Qenos Olefins

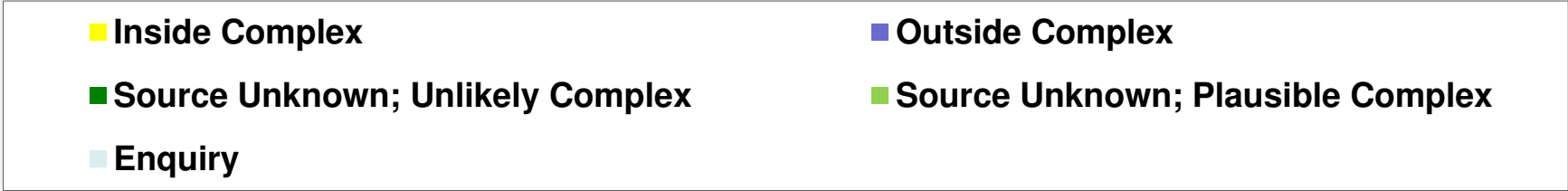
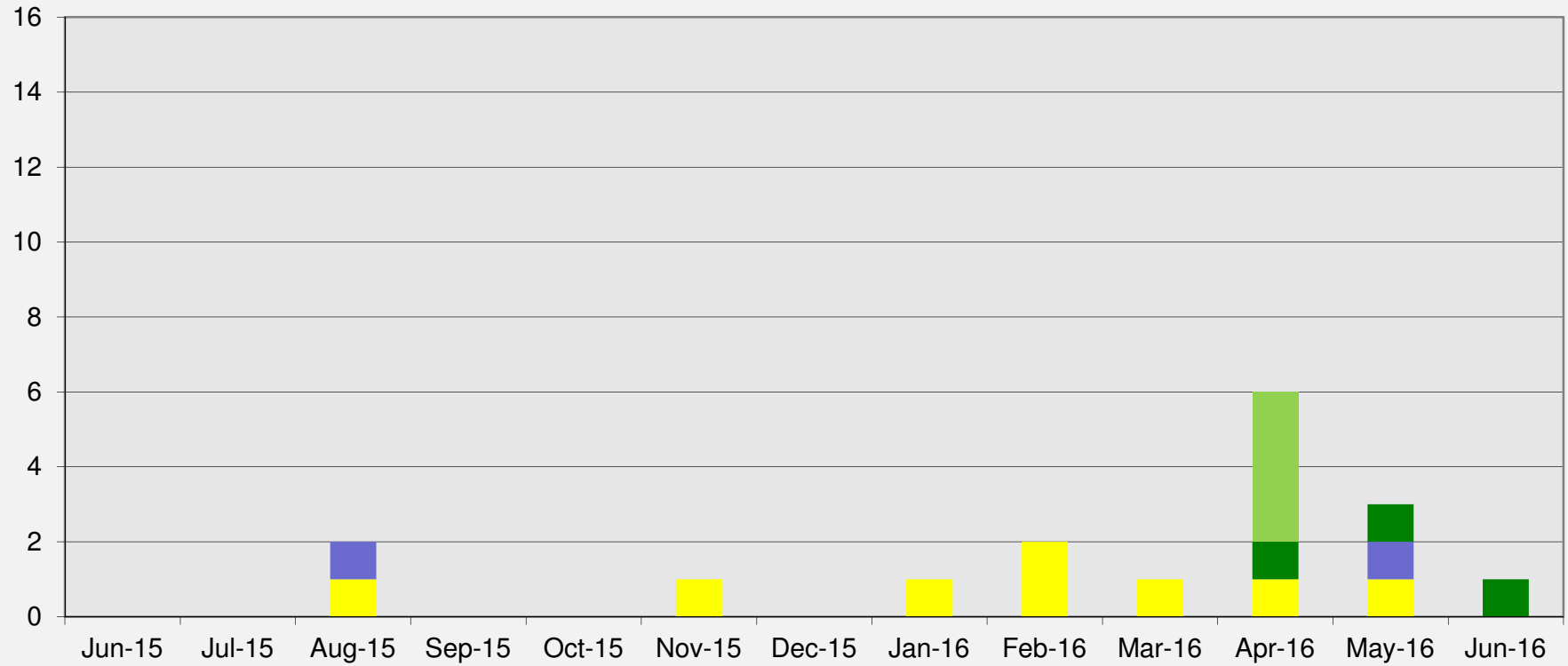
# EAL June 2016



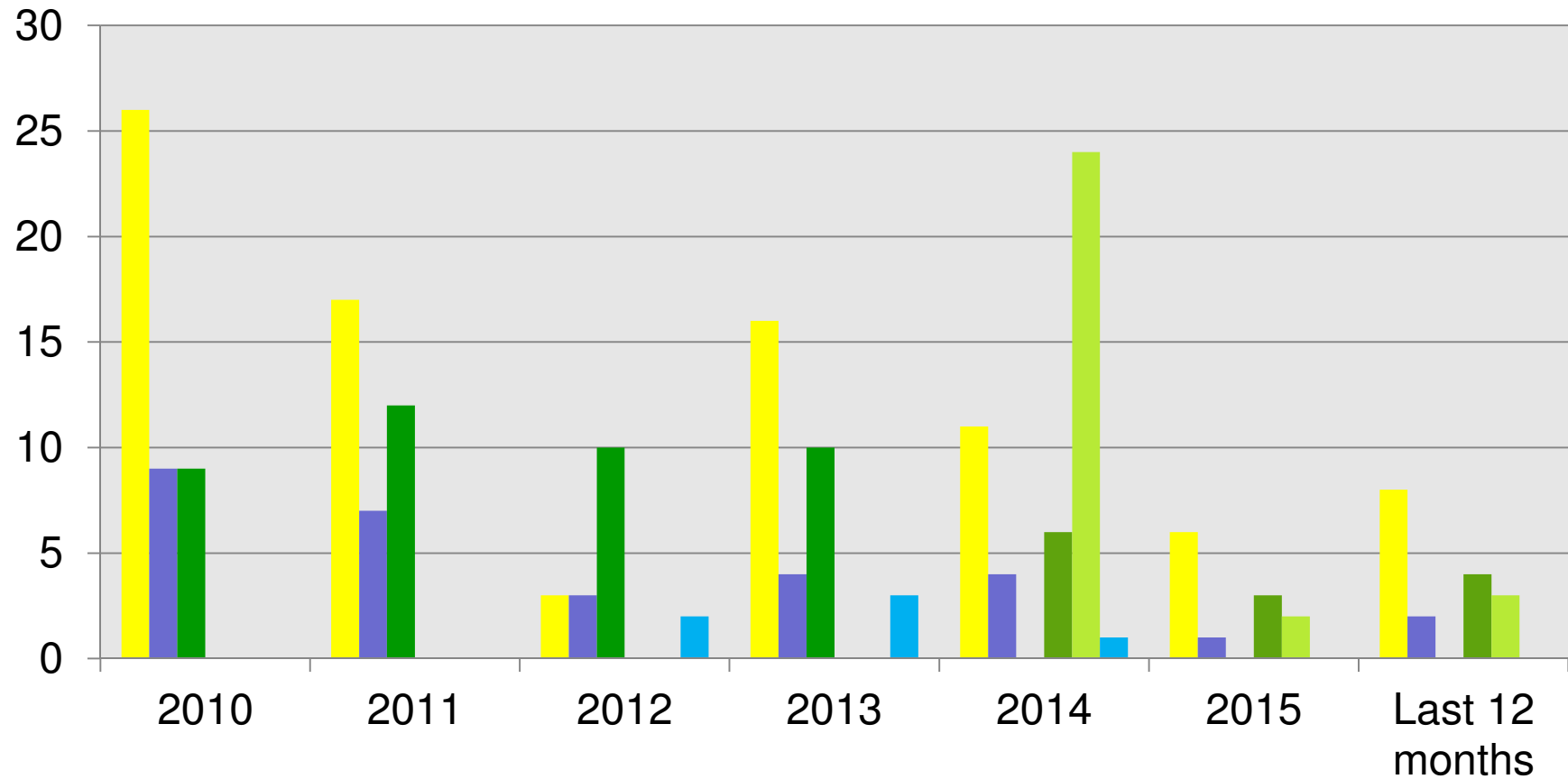
**Burning plastic odour Complaint Linnet St (656)  
9/6/2016 @ 7:30 North ~15 Kts**  
Burning odour identified similar to an open fire was localised at the end of the callers street. Caller did not think a wood fire was the source.

**Source Unknown. Unlikely complex.**

# Monthly Complaint trend



# Annual Complaint trend



■ Inside Complex

■ Unknown

■ Unknown Unlikely Complex

■ Outside Complex

■ Unknown plausible complex

■ Enquiry