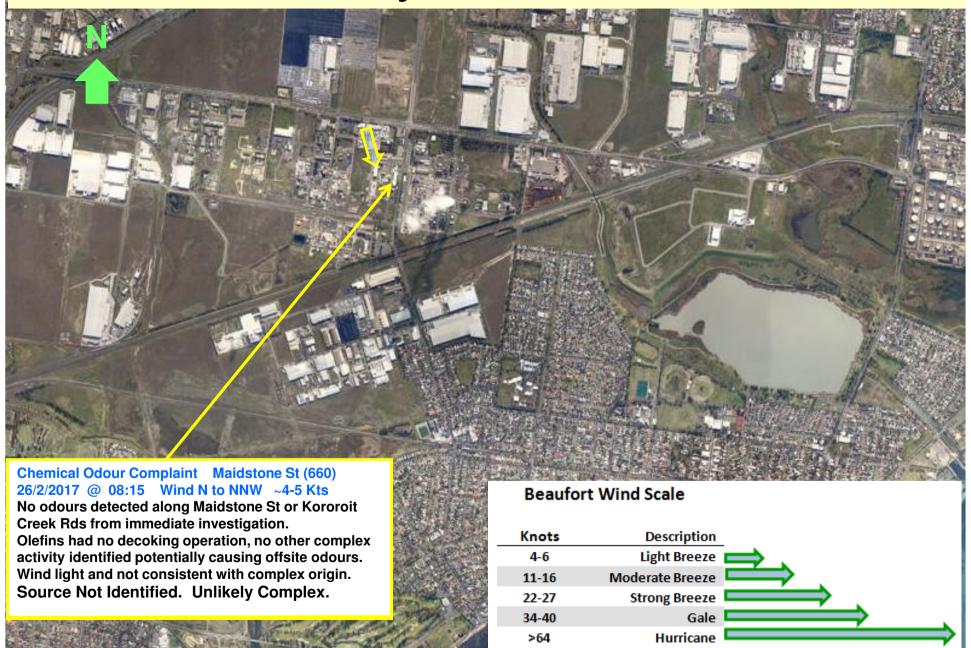
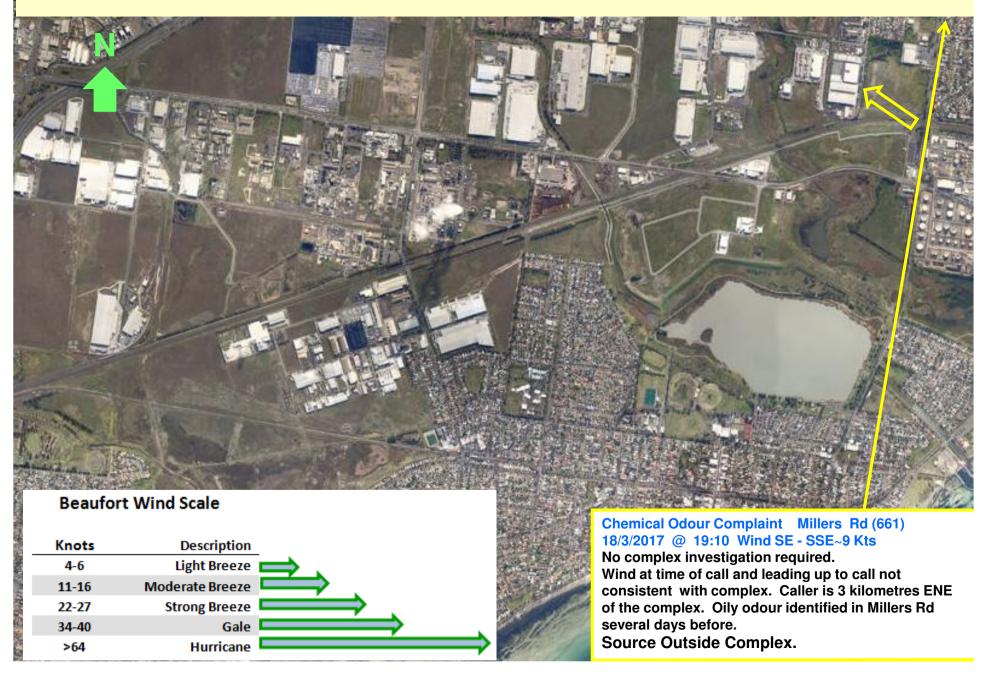


# EAL February 2017



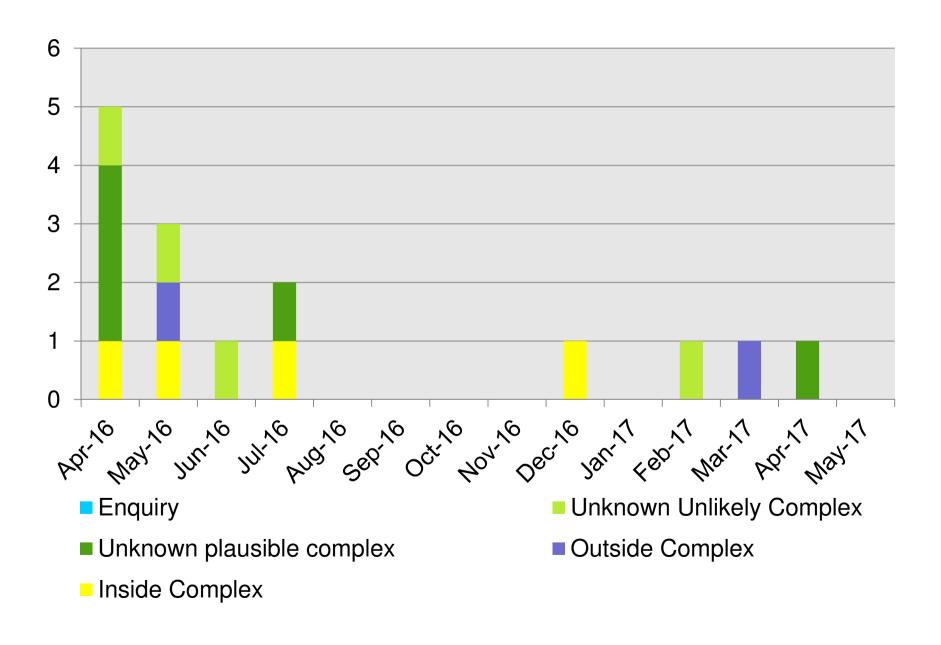
## EAL March 2017



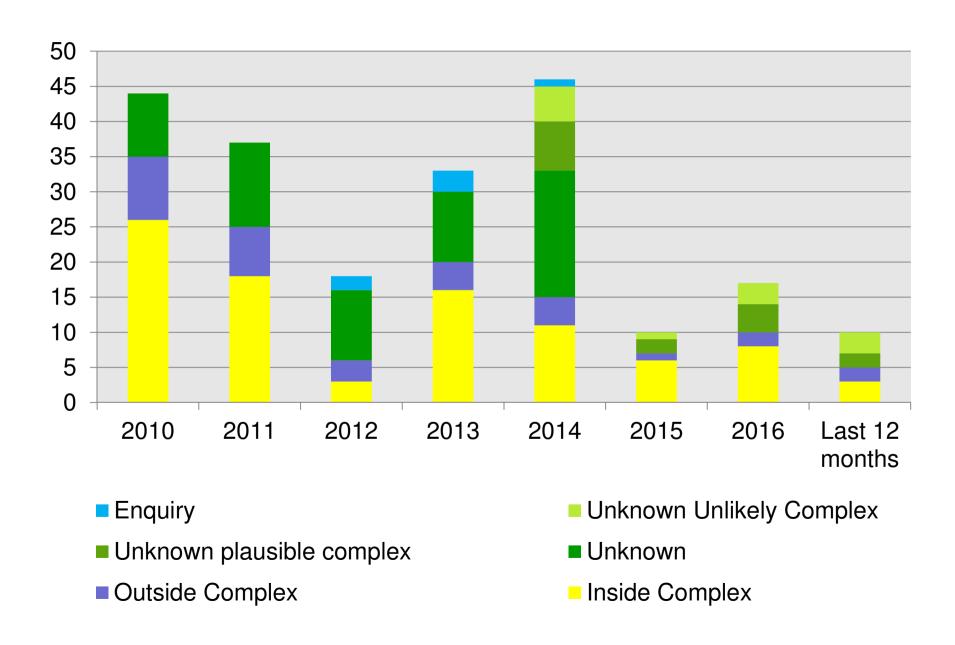
# EAL April 2017



#### **Monthly Complaint trend**



## **Annual Complaint trend**



## **Annual Complaint type**

