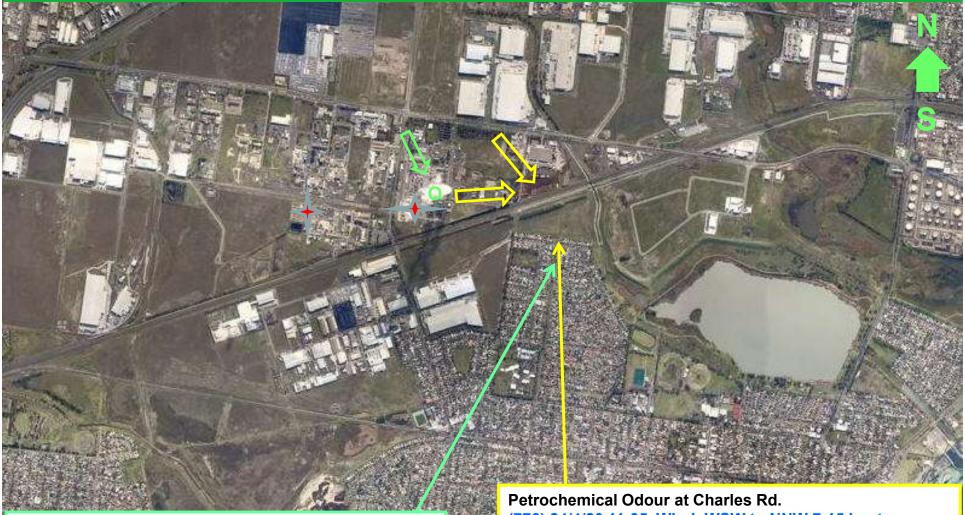
ENVIRONMENT ACTION LINE APRIL 2020



Rumbling Flare Noise at Grieve Pde.

(775) 21/4/2020 21:15 Wind N to NNW 6-10 knots;

Unit upset in Area 2 resulted in flaring.

Flaring management procedures invoked to minimise potential noise impacts.

Source Inside Complex. Qenos Olefins.

(776) 24/4/20 11:35 Wind WSW to NNW 7-15 knots;

Odours not identified at ETP boundary following call or at callers location with offsite investigations. Wind variable during morning at times in direction of caller. Unable to confirm odour source.

Source Unknown; Plausible Complex

ENVIRONMENT ACTION LINE MAY 2020



Jet Engine Like Noise at Green Crt.

(778) 19/5/2020 06:00 Wind N to NNE 9-15 knots;

No plants flaring or plant upsets or sources identified with site investigations. Noise meters showed background levels between 05:00 to 07:00. Noise source not identified.

Source Unknown: Unlikely Complex.

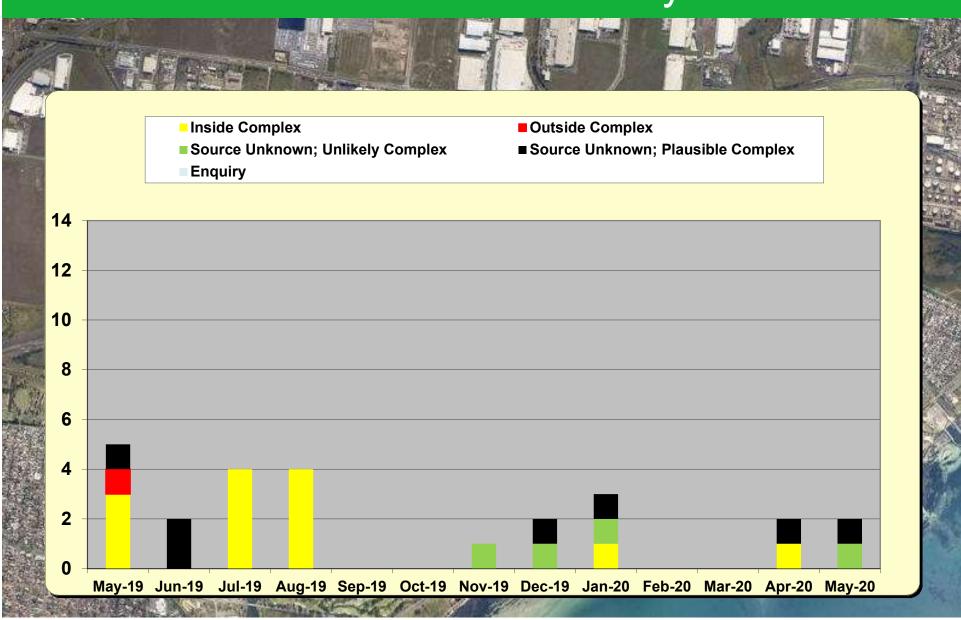
Petrochemical Odour at Charles Rd.

(777) 8/5/20 14:35 & Morning Wind NW to NNW 15-20 knots;

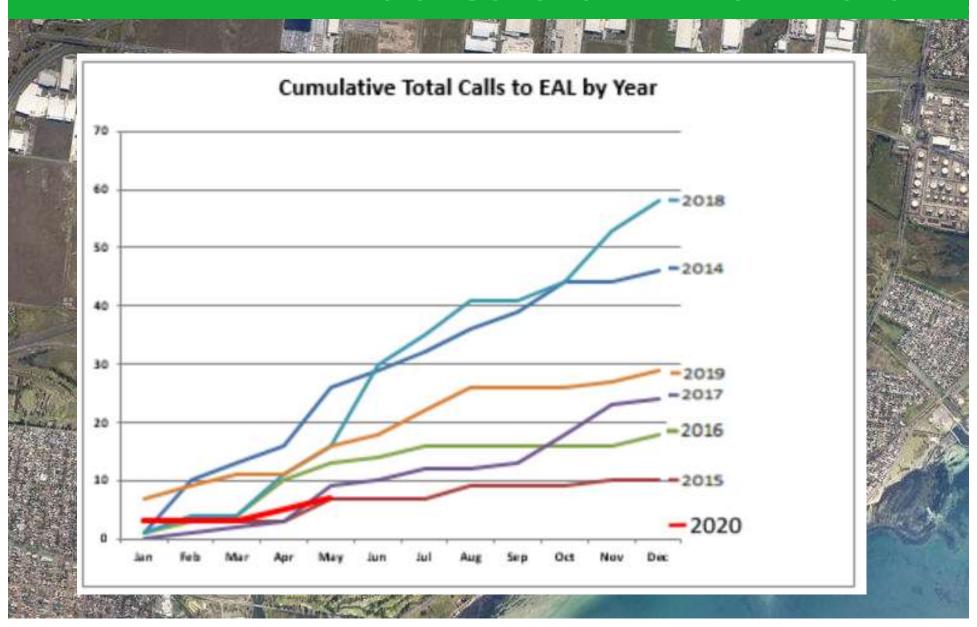
Odours not identified at ETP boundary following call or beyond plantation with 2 offsite investigations including at 08:00. Wind variable during morning mostly in direction of caller. Unable to confirm odour source.

Source Unknown; Plausible Complex

ENVIRONMENT ACTION LINE TREND 12-Months to May 2020



ENVIRONMENT ACTION LINE TREND Total Calls to EAL 2014-2020



ENVIRONMENT ACTION LINE TREND Cumulative Confirmed Complaints to EAL 2014-2020

